



**NORTHERN ONTARIO  
SERVICE DELIVERERS ASSOCIATION**

c/o Henry Wall  
211 Princess Street, Suite 1  
Dryden ON P8N 3L5

June 19, 2017

Hon. Kathleen Wynne  
PREMIER AND PRESIDENT OF THE COUNCIL  
Government of Ontario  
Rm 281, Legislative Bldg.  
Queen's Park, Toronto ON  
M7A1A1

Dear Premier:

**RE: Service System Management and Employment Services**

At the 2017 Annual General Meeting of the Northern Ontario Service Deliverers Association held on June 9, 2017, the following Resolution on Service System Management and Employment Services was Approved unanimously:

**WHEREAS** it has been recognized the value of direct relationships with local economic development and business is fundamental in planning for good employment outcomes in a community and by virtue of the municipal linkages to these departments with CMSM/DSSAB's; and

**WHEREAS** it has also been acknowledged that other municipally delivered services including Housing Services and Children's Services are fundamental to assisting individuals along the continuum of employment; and

**WHEREAS** the Ministry of Advanced Education and Skills Development is currently in the process of finalizing the recommendations of the Ontario Works Employment Assistance Transformation Technical Working Group and are preparing a final report.

**THEREFORE BE IT RESOLVED THAT** NOSDA call on the Premier of Ontario to move forward with the integration of Employment Services and more specifically that the province engage CMSM/DSSABs as full partners in managing and planning employment services in their communities; and

**FURTHER BE IT RESOLVED THAT** the Premier takes the first step along this integration path by immediately expanding the number of CMSM/DSSABs in the North which are designated as Employment Ontario Delivery Agent; and

**FURTHER BE IT RESOLVED THAT** the Premier directs the Minister of Advanced Education and Skills Development who is responsible for Employment Ontario to make DSSAB's/CMSM the Municipal Service System Managers for employment programs and engage in government to government relations with CMSM/DSSABs in the same manner as other Provincial Ministries where the CMSM/DSSAB is interested which would mean Employment Ontario would only have one contract within each CMSM/DSSAB jurisdiction. This would allow CMSM/DSSAB to rationalize services and ensure the delivery of a more streamlined and holistic approach to employment services occurs in each community over time.

**FURTHER BE IT RESOLVED THAT** the Ministry of Advanced Education and Skills Development use the recommendations of the Ontario Works Employment Assistance Transformation Technical Working Group to pilot, in the North using NOSDA members, a full integration of the full suite of Employment Ontario Services under the Service System Management of CMSM/DSSAB's in the North within each of their respective communities and jurisdictions.

We look forward to your response at your earliest convenience.

Sincerely,

A handwritten signature in blue ink, appearing to read "Iain Angus".

Iain Angus, Chair

cc. Hon. Deb Matthews, Minister of Advanced Education and Skills Development