



**NORTHERN ONTARIO  
SERVICE DELIVERERS ASSOCIATION**

c/o Henry Wall  
211 Princess Street, Suite 1  
Dryden ON P8N 3L5

June 19, 2017

Hon. Kathleen Wynne  
PREMIER AND PRESIDENT OF THE COUNCIL  
Government of Ontario  
Rm 281, Legislative Bldg.  
Queen's Park, Toronto ON  
M7A1A1

Dear Premier:

**RE: Service System Management and Employment Services**

At the 2017 Annual General Meeting of the Northern Ontario Service Deliverers Association held on June 9, 2017, the following Resolution on Service System Management and Employment Services was Approved unanimously:

**WHEREAS** it has been recognized the value of direct relationships with local economic development and business is fundamental in planning for good employment outcomes in a community and by virtue of the municipal linkages to these departments with CMSM/DSSAB's; and

**WHEREAS** it has also been acknowledged that other municipally delivered services including Housing Services and Children's Services are fundamental to assisting individuals along the continuum of employment; and

**WHEREAS** the Ministry of Advanced Education and Skills Development is currently in the process of finalizing the recommendations of the Ontario Works Employment Assistance Transformation Technical Working Group and are preparing a final report.

**THEREFORE BE IT RESOLVED THAT** NOSDA call on the Premier of Ontario to move forward with the integration of Employment Services and more specifically that the province engage CMSM/DSSABs as full partners in managing and planning employment services in their communities; and

**FURTHER BE IT RESOLVED THAT** the Premier takes the first step along this integration path by immediately expanding the number of CMSM/DSSABs in the North which are designated as Employment Ontario Delivery Agent; and

**FURTHER BE IT RESOLVED THAT** the Premier directs the Minister of Advanced Education and Skills Development who is responsible for Employment Ontario to make DSSAB's/CMSM the Municipal Service System Managers for employment programs and engage in government to government relations with CMSM/DSSABs in the same manner as other Provincial Ministries where the CMSM/DSSAB is interested which would mean Employment Ontario would only have one contract within each CMSM/DSSAB jurisdiction. This would allow CMSM/DSSAB to rationalize services and ensure the delivery of a more streamlined and holistic approach to employment services occurs in each community over time.

**FURTHER BE IT RESOLVED THAT** the Ministry of Advanced Education and Skills Development use the recommendations of the Ontario Works Employment Assistance Transformation Technical Working Group to pilot, in the North using NOSDA members, a full integration of the full suite of Employment Ontario Services under the Service System Management of CMSM/DSSAB's in the North within each of their respective communities and jurisdictions.

We look forward to your response at your earliest convenience.

Sincerely,

A handwritten signature in blue ink that reads "Iain Angus". The signature is fluid and cursive, with the first name "Iain" and the last name "Angus" clearly distinguishable.

Iain Angus, Chair

cc. Hon. Deb Matthews, Minister of Advanced Education and Skills Development