



**Northern Ontario Service Deliverers
Association
2017 Annual General Meeting**

**‘Northern Ontario: Better
Communities, Better Outcomes’**

June 7, 8 and 9, 2017

**Best Western Hotel and Conference Centre,
700 Lakeshore Drive, North Bay, Ontario P1A 2G4**

Hotel Ph. 705 474-5805

Welcome

Bienvenue

Ahnii

Wednesday June 7, 2017	
4:30 pm - 6:30 pm	Registration
6:30 pm - 7:00 pm Regency Ballroom	Welcome /Opening Remarks, Iain Angus, NOSDA Chair NOSDA Business Meeting called to order <ul style="list-style-type: none"> ● Executive Committee Report ● General Business ● Financial Report ● Review of 2016 AGM Resolutions ● Committee Appointments <ul style="list-style-type: none"> - Nominations Committee - Resolutions Committee - Evaluation Committee
7:00 pm - 7:30 pm Regency Ballroom	Presentation: Northern Attraction and Migration: A Northern Policy Institute project - Don Curry, Don Curry Consulting
7:30 pm Regency Ballroom	Networking Reception – Sponsored by DiBrina Sure

Thursday June 8, 2017	
7:00 am - 8:30 am	Breakfast Sponsored by Interdev Technologies
8:00 am - 9:00 am	Registration
9:00 am - 9:15 am Regency Ballroom	Opening Ceremonies: Welcome from the City of North Bay <ul style="list-style-type: none"> Katherine Sarazin, President, North Bay Indian Friendship Centre Vic Fedeli, MPP, Nipissing Al McDonald, Mayor, City of North Bay Mark King, Chair, District of Nipissing DSSAB
9:15 am - 10:00 am Regency Ballroom	Presentation: SHARE - Delivering Better Communities through Asset Management Presenters: Bill Bradica, Chair, HSC Board and CAO, Thunder Bay DSSAB and Howie Wong, CEO, HSC Moderator: Fern Dominelli, CAO, Manitoulin-Sudbury DSB
10:00 am -10:45 am Regency Ballroom	Panel Discussion: Social Housing – The New Portable Housing Benefit Presenter: Janet Hope, ADM, MMAH Reactors: Ken Ranta, Thunder Bay DSSAB, Elisa McFarlane, Executive Director, OMSSA Moderator: Joe Bradbury, CAO DNSSAB
10:45 am -11:00 am Regency Ballroom	Break Sponsored by Freelandt Caldwell, Reilly LLP
11:00 am -11:30 am Regency Ballroom	Panel Discussion: Better Communities through Urban Aboriginal Housing Presenters: Don McBain, Executive Director, Ontario Aboriginal Housing Service and Juliette Nicolet, Ontario Federation of Indigenous Friendship Centres Moderator: Mike Nadeau, CAO, SSMDSSAB
11:30 am -12:00 pm Regency Ballroom	Panel Discussion: Current Issues in EMS Presenter: Tanzeel Merchant, Director, MOHLTC Reactors: Don Studholme, DTSSAB/ Dan McCormick, RRDSSAB
12:00 pm - 1:00 pm Regency Ballroom	Lunch – Sponsored by: Housing Services Corporation

<p>Thursday</p> <p>June 8, 2017</p>	
<p>1:00 pm – 1:30 pm</p> <p>Regency Ballroom</p>	<p>Keynote Speaker: Indira Naidoo-Harris, Minister Responsible for Early Years and Child Care - Better Communities, Better Outcomes – Ontario’s Response to Building Strength through Social Programs</p>
<p>1:30 pm - 2:15 pm</p> <p>Regency Ballroom</p>	<p>Panel Discussion: Ministry of Education and the Ontario Early Years – Better Outcomes: Where Can We Leave Our Kids When We’re at Work? Presenters: Shannon Fuller, ADM, Julia Danos, Director(Acting)Early Years Implementation Branch, Ministry of Education Reactors: Janet Patterson, CAO, PSDSSAB, Mike Nadeau, CAO, SSMDSSAB</p>
<p>2:15 pm - 3:00 pm</p> <p>Regency Ballroom</p>	<p>Presentation: DSSAB Act Review - Ministry of Community and Social Services Presenters: Richard Steele, ADM, MCSS, Erin Hannah, ADM, MCSS Moderator: Iain Angus, Board Chair, NOSDA</p>
<p>3:00 pm – 3:15 pm</p> <p>Regency Ballroom</p>	<p>Break - Sponsored by: Aultis Insurance and Financial Solutions</p>
<p>3:15 pm - 3:45 pm</p> <p>Regency Ballroom</p>	<p>Presentation: Next Steps in Human Services Integration Presenter: Jill Vienneau, Executive Lead, Human Services Integration Office, MCSS</p>
<p>3:45 pm - 4:45 pm</p> <p>Regency Ballroom</p>	<p>Panel Discussion: Working with the Northern Legal Community Presenter: Trudy McCormick, Executive Director – Northwest Community Legal Clinic, Chair, Association of Community Legal Clinics of Ontario (ACLCO), Russell Wood, Crown Attorney -Nipissing Moderator: Henry Wall, CAO, Kenora DSSAB</p>
<p>4:45 pm - 5:15 pm</p> <p>Regency Ballroom</p>	<p>Presentation: Mental Health in the Workplace Presenter: Paul Schwartzman, Hicks Morley Hamilton Stewart Storie LLP</p>
<p>5:15 pm - 6:15 pm</p> <p>Breakout Room</p>	<p>Board Chairs and CAOs Session – DSSAB Act Update</p>
<p>5:30 pm – 7:00 pm</p> <p>Regency Ballroom</p>	<p>Reception Sponsored by DiBrina Sure</p>
<p>7:00 pm – 10:30 pm</p> <p>Regency Ballroom</p>	<p>Dinner Sponsored by Zoll Medical Canada Keynote Address: Hon. Chris Ballard, Minister of Housing (INVITED)</p>

Friday
June 9, 2017

<p>7:00 am - 8:30 am Regency Ballroom</p>	<p>Breakfast Sponsored by Zoll Medical Canada</p>
<p>8:30 am - 9:15 am Regency Ballroom</p>	<p>Presentation: ‘Better Communities, Better Outcomes’ – The Federal Response to Building Strength in Northern Ontario Jean-Yves Duclos, Minister of Families, Children and Social Development (INVITED) Marc Serre, MP, Nickel Belt and Chair, Northern Ontario Liberal Caucus</p>
<p>9:15 am to 10:00 am Regency Ballroom</p>	<p>Panel Discussion: ‘Working Together for Better Communities and Better Outcomes in Northern Ontario’ Panellists: Al McDonald, Mayor, City of North Bay, Brian Bigger, Mayor, City of Greater Sudbury, Steve Black, City of Timmins Reactors: Alan Spacek, President, FONOM Moderator: Iain Angus, Chair, NOSDA</p>
<p>10:00am – 10:15 am Regency Ballroom</p>	<p>Break Sponsored by Federation of Northern Ontario Municipalities (FONOM)</p>
<p>10:15 am –11:00 am Regency Ballroom</p>	<p>NOSDA Business</p> <ul style="list-style-type: none"> ● Nominations Report ● Elections (if required) ● Evaluation Report ● Resolutions Report/Vote on Resolutions
<p>11:00 am -11:15 am Regency Ballroom</p>	<p>Wrap Up / Adjournment</p>

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Wednesday June 7th, 2017

Don Curry

Don Curry is an immigration strategy and settlement services professional with considerable experience working with Northern Ontario municipalities on immigration issues. Don has served on national and provincial board of directors of immigrant-serving and immigration research organizations. Mr. Curry is the author of racism studies in North Bay, Sault Ste. Marie and Timmins and has developed immigration strategies for Timmins, Temiskaming Shores, Cochrane and Central Almaguin. Don was the founding executive director of the North Bay & District Multicultural Centre and the Timmins & District Multicultural Centre and served as co-chair of both cities' Local Immigration Partnerships. He is the author of the booklet, A 10-Step Process to Grow Your Municipality Through Immigration. Don recently completed a study on immigrant entrepreneurs for the Far Northeast Training Board and is now working in partnership with the Northern Policy Institute to develop a Northern Ontario immigration strategy to present to the federal and provincial governments.

Thursday June 8th, 2017

Howie Wong

Howie Wong is CEO of the Housing Services Corporation. Prior to becoming CEO, Howie served as HSC's Chief Operating Officer. Howie joined HSC in 2007, serving in a dual role as both its part-time General Counsel and the General Counsel of Toronto Community Housing Corporation (TCHC). At TCHC, Mr. Wong served in a range of senior roles since 2005. In addition to his duties as General Counsel, Howie was TCHC's Corporate Secretary and was a member of the organization's Executive Team. Prior to joining TCHC, Howie practiced business law at Gowling Lafleur LLP for over 18 years. He is a member of the Ontario Bar Association, the American Bar Association and the Association of Corporate Counsel.

Bill Bradica

Bill Bradica is the Chief Administrative Officer for The District of Thunder Social Services Administration Board. Mr. Bradica is responsible for program and policy development, communications and the implementation of the Board's strategic plan. Prior to becoming CAO, he served as the Director of Corporate Services, with responsibility for the Finance, Human Resources, Information Services and Asset Management departments. Bill oversees a consolidated budget of \$100 million and approximately 180 employees. He is also the Chair of the Housing Services Corporation Board of Directors and is a member of the Provincial-Municipal Housing Partnership Table. Bill is a Co-Chair of the Social Housing Modernization Discussion Forum that has been convened by the Ministry of Housing.

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Bill worked in the private sector for many years as a self-employed accountant and consultant. He gained significant knowledge of the social housing sector while working at the Canada Mortgage and Housing Corporation (CMHC) and the Ministry of Municipal Affairs and Housing (MMAH). Bill is a Chartered Professional Accountant and holds an Honours degree in Commerce.

Janet Hope

Janet Hope has been Assistant Deputy Minister of the Housing Division at the Ministry of Municipal Affairs and Housing (MMAH) since 2010. The Housing Division provides a policy and regulatory framework which contributes to a healthy, efficient and affordable housing market in Ontario, through the design and delivery of housing initiatives, and research and analysis of Ontario's housing market. Prior to that, Janet was the Director of Planning and Strategic Policy for the Ministry of Community and Social Services, the Director of Municipal Finance Policy, MMAH, and the Director of the Colleges Branch at the Ministry of Training, Colleges and Universities. Ms. Hope received her Bachelor of Arts Degree in Political Science from the University of Waterloo in 1985 and her Master of Arts degree from McMaster University in 1986.

Don McBain

Don McBain has been the Executive Director of Ontario Aboriginal Housing Services (OAHS) since its inception in 1994. Mr. McBain carries with him a lifetime career as a visionary entrepreneur, serving Aboriginal organizations and the Aboriginal community by providing affordable and adequate housing services to urban and rural Aboriginal people in Ontario. In September 2009, the National Aboriginal Housing Association (NAHA) presented OAHS with an award for Outstanding Achievement by a Group in Aboriginal Housing. In 2011, Don was a recipient of ONPHA's 2011 Sybil Frenette Outstanding Leadership Award and the CHRA's Graham Emslie Award for his outstanding work as the founding Executive Director of OAHS. In 2014, Don is a Founding Member of the Chartered Institute of Housing Canada (CIH).

Juliette Nicolet, Policy Director, Ontario Federation of Indigenous Friendship Centres (OFIFC)

Juliette Nicolet is the Policy Director at the Ontario Federation of Indigenous Friendship Centres, a position she has held for eleven years. Prior to that she articulated then served as counsel for three years at the Ministry of the Attorney General of Ontario. Ms. Nicolet holds an MA in Political Science from the University of Toronto and obtained both her LLB and her BCL at McGill University.

Juliette supervises a unit of eight policy analysts covering a range of subject areas related to advancing public policy supportive of Friendship Centres at the municipal, provincial and federal

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levels. In her work vis-à-vis the provincial government, Juliette sits on various urban Indigenous technical tables with ministries across the provincial government.

Juliette has worked consistently to make the connection between government policy and people's lives on the ground in order to inform policy development in a coherent and constructive way, with the resulting landscape facilitating the creation of programs and services that achieve real outcomes for real people. She has extensive relationships and experience with Friendship Centres and has substantially supported their capacity for local engagement and service delivery as community hubs in the urban Indigenous community.

Tanzeel Merchant, Director, Emergency Health Regulatory and Accountability Branch, MOHLTC

Starting in February 2017, Tanzeel Merchant has been the Director of the Emergency Health Regulatory and Accountability Branch within the Ministry of Health and Long-Term Care. Mr. Merchant is responsible for strategic policy, regulatory oversight, and quality assurance for Ontario's emergency health system. Prior to joining the Ministry of Health and Long-Term Care, Tanzeel was the Director of Partnerships and Consultation at the Ontario Growth Secretariat at the Ministry of Municipal Affairs. Tanzeel brings with him a wealth of leadership experience in partnership building, policy development and implementation in the political, private, and public sectors. Tanzeel's work over the past two decades has focused on building a better future for communities through strong, outcome-based relationships with municipalities, partner ministries, First Nations, and a range of stakeholders across diverse interests and geographies.

Hon. Indira Naidoo-Harris, Minister of Women's Issues and Minister Responsible for Early Years and Child Care

Indira Naidoo-Harris was first elected to the Ontario legislature in 2014 as the MPP for Halton and is Minister of Women's Issues and Minister Responsible for Early Years and Child Care.

Ms. Naidoo-Harris was born in Durban, South Africa. Her family immigrated to Canada to pursue the dreams they could not achieve under apartheid. They settled in central Alberta, where Naidoo-Harris grew up in a small, rural town. She later earned a B.A. in Political Science at the University of Lethbridge.

After graduate work at the University of Alberta, Minister Naidoo-Harris moved to the U.S. for two years, where she began a career in journalism by working briefly for NBC and PBS. Minister Naidoo-Harris went on to build a career as a writer, reporter, producer and news anchor at the international, national and regional levels. She moved to Ontario in the 1990s to work for CBC-

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TV's The National and Midday News, and since then she has anchored for CBC Newsworld, CBC national newscasts and CTV Newsnet, as well as for local stations CBC Toronto, CBC Ottawa, TVO and OMNI Television. She has also anchored for CBC Radio regional and national programs, including *World Report* and *The World at Six*, and hosted the current affairs shows *Cross Country Check-Up* and *The Current*. Naidoo-Harris has won numerous awards for her work and volunteerism in national and international causes.

Minister Naidoo-Harris has lived in Halton for more than 20 years, and has sat on the Board of Directors for the Reel World Film Festival, the Nelson Mandela Children's Fund of Canada and the Journalism Advisory Council at the University of Western Ontario.

Shannon Fuller

Shannon is the Director of the Early Years Policy and Programs Branch in the Early Years Division at the Ministry of Education. Prior to her current position, Shannon held positions as the Director of the Business Planning, Outcomes and Assessment Branch, Director of Communications for the Ministry of Intergovernmental Affairs and Executive Assistant to the Deputy Minister of Cabinet Office Communications.

In 2008, Shannon was the Manager of the Poverty Reduction Strategy after working in social policy, health and housing related policy positions in Cabinet Office and the ministries of Intergovernmental Affairs and Municipal Affairs and Housing.

Shannon began her career in the OPS as a Policy Intern with the Ministry of Energy, Science and Technology and Management Board Secretariat. She has a Master's degree in Public Administration from the University of Victoria and an undergraduate degree in Public Policy and Administration from York University.

Julia Danos, Director, Implementation Branch, Early Years Division, Ministry of Education

Julia Danos is the Director of the Implementation Branch in the Early Years Division at the Ministry of Education. Prior to her current position she was the Manager of Early Years Policy where she led a number of key policy files including the development of the Child Care and Early Years Act and the Ontario Early Years Policy Framework.

Previous roles included Cabinet Office policy, where she worked on education files including supporting the introduction and implementation of full-day kindergarten, postsecondary education and training and citizenship and immigration portfolios.

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Julia holds a Masters of Public Administration from Queen's University and an undergraduate degree in Public Affairs & Policy Management from Carleton University.

Richard Steele, Assistant Deputy Minister, MCSS

Richard's career has focused on the pursuit of innovation and excellence in the delivery of public services, and he brings a track record of building teams and partnerships to deliver practical results for citizens and government. Richard is currently the Assistant Deputy Minister of the Social Assistance Operations Division at the Ministry of Community and Social Services. Richard is leading the multi-year plan to establish a modern income security system and a reformed social assistance system. Since joining the Ontario Public Service in 1992, Richard has held increasingly responsible positions at the Ministry of Economic Development, Management Board Secretariat, Consumer and Business Services and Government Services/ServiceOntario. Richard holds a First Class Honours degree in History from the University of York, England, and an M.B.A. from the Manchester Business School.

Jill Vienneau, Executive Lead, Human Services Integration Office, MCSS

Jill Vienneau has been a transformation leader in the Ontario public service for over 18 years. Jill is currently the Executive Lead for Ontario's Human Services Integration Office which supports integrated system management and service delivery and better co-ordination across provincial human service programs (social assistance, some employment and training services, child care/early years, and social housing/homelessness) that are provided in partnership with municipal delivery agents.

Previously Jill was the Executive Coordinator for Education and Children's Policy at Ontario's Cabinet Office. In this role, Jill also helped advance cross-cutting initiatives such as Community Hubs, Highly Skilled Workforce Strategy and Syrian Refugee Resettlement. Prior to Cabinet Office, Jill established and led the Ministry of Education branch responsible for developing and implementing legislation and regulations for Full Day Kindergarten, and also led the child care licensing team. Jill's experience in government also includes health care, municipal affairs, and housing. Jill has a Master of Social Work (Policy) from the University of Toronto and a Bachelor of Arts (Sociology) from Queen's University.

Trudy McCormick, B.A. LL.B. LL.M., Executive Director, Northwest Community Legal Clinic, Chair, Association of Community Legal Clinics of Ontario (ACLCO)

Trudy McCormick is a lawyer and the Executive Director of the Northwest Community Legal Clinic, providing poverty law services to the Rainy River and Kenora Districts, and has been with the Legal Clinic since 1999. Prior to that, she spent 12 years as a sole practitioner in Atikokan

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ON. Trudy serves on the Executive of the Association of Community Legal Clinics of Ontario, made up of 74 member Clinics, and is Co-chair of that provincial organization. Trudy is a member of the Board of Directors of the Canadian Mental Health Association-Fort Frances Branch, currently as Board Chairperson. Her strong belief in the importance of community in all its forms guides her work and volunteer pursuits.

Paul Schwartzman, Hicks, Morley, LLP

Paul Schwartzman is a labour and employment lawyer in Hicks Morley's Toronto office. Paul provides advice and representation to both public and private sector employers on wide range of human resources matters including: employment contracts, grievance arbitrations, interest arbitrations, labour disputes, collective bargaining, wrongful dismissals, constructive dismissals and human rights applications. Paul is a graduate of the joint Master of Industrial Relations/Juris Doctor program through the Faculty of Law at Queen's University. Prior to law school, Paul graduated with distinction from McGill University with a Bachelor of Commerce degree where he pursued a concentration in labour-management relations.

Chris Ballard, Minister of Housing, with Responsibility for the Poverty Reduction Strategy

Minister Chris Ballard was first elected to the Ontario legislature in 2014 as the Member of Provincial Parliament for Newmarket-Ontario. He currently serves as the Minister of Housing with Responsibility for the Poverty Reduction Strategy. Chris is a former print journalist, consumer advocate and, for the past 26 years, the owner of a public affairs company. As a journalist, Chris wrote for both community and daily media, before moving on to help the Scarborough Board of Education with its communications.

Minister Ballard went on to lead the Ontario division of the Consumers Association of Canada, with 60,000 members. He is also a founder of the Consumers' Council of Canada, today Canada's pre-eminent voice for consumers. He remains a strong advocate for consumer issues in Ontario and Canada. As school council chair at his children's elementary school, Chris successfully built strong ties among parents, teachers and school administrators in order to build a strong learning environment. As an elected Councillor for the Town of Aurora, Chris championed issues such as fiscal responsibility, transparency in decision-making, development of cultural assets, protection of the environment and excellence in urban planning.

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Friday June 9th, 2017

Marc Serré, MP and Chair, Northern Ontario Liberal Caucus

Marc Serré the Member of Parliament for Nickel Belt – Greater Sudbury. Mr. Serré is currently the Chair of the Northern Ontario Liberal Caucus as well as member of the Liberal Indigenous Caucus, The Standing Committee on Natural Resources, The Canada-China Legislative Association, The Association interparlementaire Canada-France, The Canada-United States Inter-Parliamentary Group and The Assemblée parlementaire de la Francophonie and a variety of other associations and groups.

Driven by a desire to invest in future generations, Marc served as a school board trustee. He was also a Municipal Counsellor in West Nipissing, a Hospital board member, and Chair of the West Nipissing Planning Committee. He is a proud recipient of the Ontario Community Action Award for his work in both the non-profit and disability sectors.

Born and raised in Nickel Belt, Marc comes from a long line of community volunteers and politicians; his father Gaetan and Uncle Ben Serré both served as MPs and were dedicated to facilitating change and growth in their community. Marc is also a Citizen of the Mattawa/North Bay/Algonquin First Nation.

Mayor Al McDonald, City of North Bay

Mr. McDonald is serving his second term as Mayor of the City of North Bay after receiving 84% of the vote. In 1976, Al moved to North Bay, and decided to make the Bay his home. Al has served the community as a Deputy Mayor and Councillor, as Member of Provincial Parliament, as Parliamentary Assistant to the Minister of Enterprise, on numerous boards, agencies and committees and through thousands of volunteer hours on community projects both big and small.

A graduate of Widdifield High School, Al has been a successful entrepreneur and has founded and owned many successful businesses. Al has also mentored young entrepreneurs who have gone on to create successful businesses of their own.

Whether through amateur sport, business, community volunteering, fundraising for charity or worthy causes, Al remains dedicated to the City he calls home, North Bay.

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Mayor Brian Bigger, City of Greater Sudbury

Brian Bigger is the 5th Mayor of the City of Greater Sudbury. As a Certified Professional Accountant, Mayor Bigger has many years of experience working in both the private and public sector. Prior to being elected Mayor in 2014, Mayor Bigger held roles at Sears Canada, the Regional Municipality of Halton, and served as the City of Greater Sudbury's first Auditor General.

Mayor Bigger is a proud member of numerous boards of directors including the Sudbury Food Bank, Greater Sudbury Development Corporation, and the Sudbury Airport Community Development Corporation. Mayor Bigger is also proud to represent Greater Sudbury on the boards of FONOM, NOLUM, and MARCO/LUMCO.

Mayor Steve Black, City of Timmins

Mayor Steve Black was born in Oshawa Ontario. He attended Queen's University where he obtained a degree in Mining Engineering. From there Steve went North to Timmins, Ontario and accepted a full-time position at Kidd Operations in 2005 where he fell in love with the city he now calls home.

In 2010 Steve let his name stand for a position on Council where he was elected Councillor, Ward 5. Throughout his term as Councillor, Steve was passionate and outspoken on many issues, always looking to improve the quality of life for all residents. It is this passion for the community and his active lifestyle that led to his desire to serve the residents and to run for Mayor in 2014 where he was elected with a strong majority. In addition, Steve has or has had leadership positions on the Porcupine Health Unit, the Timmins Police Services Board, the MCRA Board, Timmins and District Hospital Board, Golden Manor Board, the Timmins Economic Development Committee Board, the Stars and Thunder Festival Board and the Cochrane District Social Services Administration Board.

Steve strongly believes that the city has lots of room for growth and development of its recreational activities and believes that it is the responsibility of elected officials to provide the opportunity for all members of the community to live a safe and healthy life.

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Mayor Alan Spacek, Mayor, Town of Kapuskasing, President, FONOM

Mayor Alan Spacek was recently acclaimed to his second term as Mayor for the Town of Kapuskasing. An active resident of the community, Mayor Spacek is a strong proponent of economic development and emphasizes the importance of positioning the community to benefit from all opportunities. A consensus-builder, he provides his ability and expertise to numerous organizations and provincial agencies, for the benefit of his community and region.

Mayor Spacek is President of the Federation of Northern Ontario Municipalities (FONOM), Northeastern Ontario Municipal Association (NEOMA), is Vice-Chair on the Cochrane District Social Services Administration Board and is a member of the Executive Committee of the Association of Municipalities of Ontario. He also Chairs the Kapuskasing Economic Development Corporation and Police Services Board and is a member of many local and regional committees.