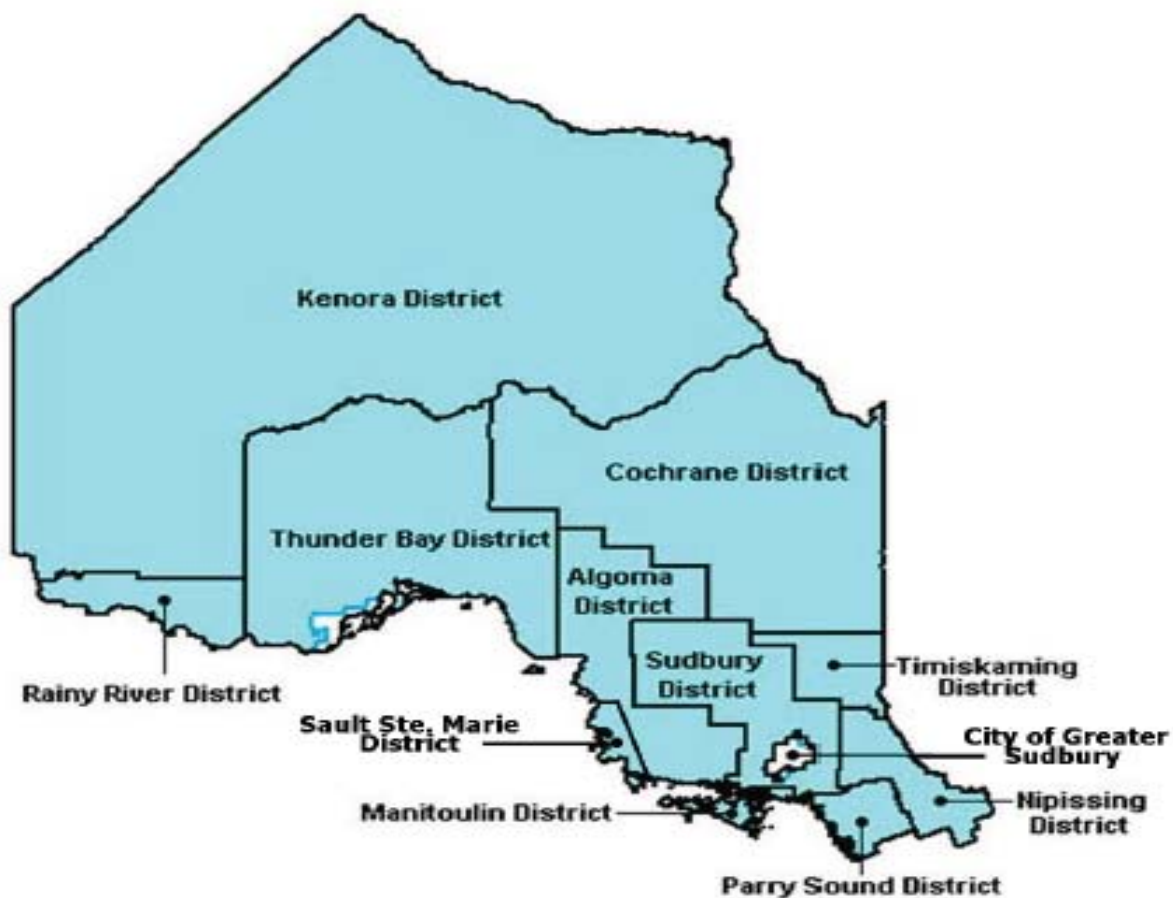




NOSDA

2017



June 7, 8 & 9, 2017

**Best Western Hotel and Conference
Centre**

North Bay, Ontario

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NOTE: PRESENTATIONS AND PHOTO JOURNAL ARE ON LINE AT
www.NOSDA.net

1.0 OPENING REMARKS – IAIN ANGUS, CHAIR

Welcome to the 16th Annual General Meeting of NOSDA!

I am joined in welcoming you by our two Vice Chairs: Barry Baltessen and Janet Gawne.

This is an exciting time for NOSDA and our member organizations.

As Bob Dylan once sang “The times they are a-changing!” However, there is also an old Chinese curse which goes something like “may you live in interesting times”

I suspect that from the DSSAB perspective it is a bit of both.

It seems that not a week goes by without a major public policy announcement that affects what we do on a daily basis.

First it was the promise of significant funding for the development of new social housing, the repair and upgrading of existing housing stock and even some dollars for supportive housing aimed at the bricks and mortar folks.

Last week it was the announcement of the move to a \$15 an hour minimum wage, that will likely reduce the demand on Ontario Works, but may increase the demand for child care.

This week saw the Province promise to move towards a universally accessible child care system and a move to revamp how EMS dispatch works along with paramedics ability to treat and release being modified.

Yes, it is indeed interesting times and as usual it is the delivery folks that will have to make all of this work.

And if that doesn’t make our work interesting, the province has launched a review of the DSSAB Act and that in turn is stimulating discussion on a number of fronts.

Earlier this spring we convened a meeting of all of the DSSAB Chairs and CAOs in order to have a full and frank discussion about what we wanted to see in the revised Act.

We will continue that discussion later at this meeting.

This past year – change in our meeting structure – coming out of our discussions at the last AGM. The Executive only participated in face to face meetings, not in the monthly teleconferences of the CAO working group. The CAO Working Group met separately as they had for a number of years. This manner of operation provides a good balance between the nuts and bolts discussions amongst the CAO’s and the broader, more policy and also more political discussion amongst the entire group – Elected and CAOs.

The Executive, and in particular the Chair of the Executive remains the political voice of NOSDA.

I want to speak for a moment about your CAOs.

As individual Board members you see your CAO as the professional who comes to the table with well thought out recommendations or options for you to consider.

I see those same CAOs as a collective debating society.

At the NOSDA table information is shared, ideas raised and significant discussion ensues.

Every attempt is made to reach consensus where possible.

But at the same time, these knowledgeable and passionate professionals never leave sight of the fact that at the end of the day, you, the elected Boards, make the decisions that are appropriate for your Boards and the people you serve.

Your executive is proud to work closely with these remarkable individuals!

I now want to ask Fern Dominelli, the Chair of the CAO working group to introduce his team.

The glue that holds all of us together is Chris Stewart, NOSDA's Executive Coordinator. An incredible resource that has helped us become what we are today. Thank you Chris!

NOSDA continues to grow in respect and influence with the Government of Ontario and its officials. We regularly get face time with Ministers, DMs, ADMs, policy staff and other officials – and not just for 15 minutes but for significant amounts of time and on repeated occasions.

Since last year's AGM we have met with:

Ministers

- Minister of Advanced Education and Skills Development and Deputy Premier Deb Matthews
- Hon. Mitzie Hunter, Minister of Education,
- Hon. Eric Hoskins, Minister of Health & Long Term Care
- Hon. Chris Ballard, Minister of Housing and Poverty Reduction
- Hon. Bill Mauro, Minister of Municipal Affairs
- Hon. Indira Naidoo-Harris, Minister responsible for Early Years and Child Care

Deputy Minister MCSS – Janet Menard

And Assistant Deputy Ministers:

Erin Hannah, MCSS

Richard Steele, MCSS

Janet Hope, Ministry of Housing

Shannon Fuller, Ministry of Education

Your team also takes on key leadership roles in a range of fields.

NOSDA made a conscious decision that its nominee to the Social Housing Corporation Board should be one of the CAO Housing leads. We nominated Bill Bradica to be on the Housing Services Corporation Board and it didn't take him long to become its Chair, succeeding another Northerner, Gary Scripnick, the former Chair of NOSDA.

Henry Wall has recently been appointed to the OMMSA Board. Dan McCormick remains on that Board as Vice Chair.

Other CAOs are active in a broad range of panels and consultation processes ensuring that the North's voice is not only heard, but listened to. Thanks to all of you for your ongoing work.

And thank you, the members of the Boards of our members and you the staff of those organizations who do so much for so many people across the North.

3.0 Presentations

3.1 Northern Attraction and Migration - Don Curry

Don Curry spoke on the importance of attracting immigrants to demographically declining Northern Ontario, and retain youth and Indigenous persons here. He spoke of a project he is planning with other demographers and immigration specialists.

3.2 SHARE Conference Highlights and Asset Management – Howie Wong and Bill Bradica

Howie Wong and Bill Bradica gave a presentation highlighting a joint Housing Services Corporation/NOSDA SHARE Event, highlighting discussions concerning Innovative Housing with de-linked supports to an audience of approximately 100 persons held on June 7 (highlights of which are on the HSC website). Key themes were the importance of advocacy and the need for more health funding for de-linked programming. Howie Wong also spoke on the 4 Stages of Asset Management Nirvana (a copy of his presentation is available at www.NOSDA.net).

3.3 The New Portable Housing Benefit – Janet Hope

Janet Hope, Assistant Deputy Minister of Housing gave a presentation on the new Portable Housing Benefit (the presentation is available at www.NOSDA.net). Ken Ranta, Housing Manager for the Thunder Bay DSSAB and Elisa McFarlane commented on the new program in response to Janet Hope's presentation, urging the need for flexibility and the need for the Ministry of Housing to support capacity for DSSABs and CMSMs to deliver programs.

3.4 Better Communities through Urban Aboriginal Housing – Juliette Nicolet and Justin Marchand

Juliette Nicolet, Policy Director, Ontario Federation of Indigenous Friendship Centres (OFIFC) and Justin Marchand, Director of Operations, Ontario Aboriginal Housing Services (OAHS) gave a presentation on their respective organizations' priorities. Key themes emerging included Truth and Reconciliation approaches and the value each organization places on their relations with NOSDA and its members. Areas for continued effort included more work on Early Years, Housing and Labour Force development as well as more coordination in OW service delivery.

Justin Marchand spoke on current aboriginal housing issues across Ontario (presentation available at www.NOSDA.net).

3.5 Current Issues in Emergency Medical Services – Tanzeel Merchant

Tanzeel Merchant, Director, Emergency Health Regulatory and Accountability Branch, Ministry of Health and Long-Term Care discussed the implications of Patients First legislation on EMS Services (presentation available at www.NOSDA.net).

3.6 Better Communities: Ontario's Response to Building Strength through Social Programs - Hon. Indira Naidoo-Harris, Minister Responsible for Early Years and Child Care

Minister Naidoo-Harris thanked NOSDA members for their hard work in ensuring high quality Early Years programs are delivered across Northern Ontario. She spoke of the recent \$1.9 Billion the Province has invested in Early Years programming, including \$200 million in operating funds to create 24,000 new Child Care spots and 16,000 subsidized spots along with 20,000 new Early Childhood Educators positions. After a brief question period, Iain Angus thanked the Minister.

3.7 Better Outcomes: Where Can We Leave our Kids When we're At Work? – Shannon Fuller and Julia Danos, Ministry of Education

Shannon Fuller Assistant Deputy Minister and Julia Danos, Director, Early Years Implementation Branch, Ministry of Education presented on details, following the Minister's presentation related to Early Years funding coming from the Federal Government that may be announced in the near future. Julia Danos responded to questions, specifically as they related to working with school boards.

3.8 District Social Services Administration Board Act Review – Richard Steele

Richard Steele, Assistant Deputy Minister, Ministry of Community and Social Services gave an overview of the DSSAB Act Review being planned by MCSS. Principles guiding the review include the need for Clear Roles and Responsibilities, Collective Accountability, a Transparent Process, it being Responsive to Change and Sustainability. A copy of Richard Steele's presentation is available on the NOSDA website at www.NOSDA.net.

3.9 Next Steps in Human Services Integration – Jill Vienneau

Jill Vienneau, Executive Lead, Human Services Integration Office, Ministry of Community and Social Services spoke on the Human services Integration project currently underway at the Ministry of Community and Social Services. Consultations are being conducted across the Province with all CMSMs and DSSABs (a copy of Jill Vienneau's presentation is available at www.NOSDA.net).

3.10 Working with the Northern Legal Community – Trudy McCormick and Russell Wood

Trudy McCormick, Executive Director – Northwest Community Legal Clinic, Chair, Association of Community Legal Clinics of Ontario (ACLCO) and Russell Wood, Crown Attorney for Nipissing District presented on the importance of linking up and communicating with local Community Legal Clinics and the local Crown Attorneys to get to know their activities and to explore ways of working together for the betterment of client groups they have in common (i.e. 'Return Justice Consumers').

The idea of a Community Situation Table for service deliverers, including Crowns, Legal Aid staff and DSSABs, as well as Friendship Centres and others, was also discussed.

3.11 Legal Implications of Mental Health in the Workplace – Paul Schwartzman

Paul Schwartzman, a lawyer with the Management Side Law firm of Hicks Morley Hamilton Stewart Storie LLP spoke on the implications of mental health issues in the workplace. Key points raised included the need to 'begin the conversation' if accommodation may be needed and what may be required under the 'duty to accommodate'. The need to educate management, staff and unions about PTSD was also mentioned. His presentation is posted to the NOSDA website at www.NOSDA.net.

3.12 Working Together for Better Communities and Better Outcomes in Northern Ontario - Al McDonald, Brian Bigger, Steve Black, Alan Spacek

Panelists Al McDonald, Mayor, City of North Bay, Brian Bigger, Mayor, City of Greater Sudbury, Steve Black, City of Timmins and Reactor Alan Spacek, President of the Federation of Northern Ontario Municipalities (FONOM) and Mayor of Kapuskasing gave a lively and informative presentation on the need for collective advocacy for economic and social development across and for the North and Northern communities. It was suggested that all communities should be advocating for more Provincial uploading of programs that had been to municipalities over the years. Further, all municipalities and municipal organizations should come up with five key issues to commonly advocate for. It was noted that the Northern Large Urban Mayors caucus (NOLUM), the Federation of Northern Ontario Municipalities (FONOM), the Northwestern Municipal Association (NOMA) and NOSDA need to work together and communicate to keep Northern issues before Queen's Park to ensure the North gets its share of funding/services.

Iain Angus, Board Chair of NOSDA and Vice Chair of NOMA thanked the presenters for their attendance and their interesting and informative presentation.

The Educational component of the agenda concluded and the Resolution section of the meeting commenced. Resolutions are included as Appendix B and are posted at www.NOSDA.net.

APPENDIX A: SPEAKER BIOGRAPHIES

Wednesday June 7th, 2017

Don Curry

Don Curry is an immigration strategy and settlement services professional with considerable experience working with Northern Ontario municipalities on immigration issues. Don has served on national and provincial board of directors of immigrant-serving and immigration research organizations. Mr. Curry is the author of racism studies in North Bay, Sault Ste. Marie and Timmins and has developed immigration strategies for Timmins, Temiskaming Shores, Cochrane and Central Almaguin. Don was the founding executive director of the North Bay & District Multicultural Centre and the Timmins & District Multicultural Centre and served as co-chair of both cities' Local Immigration Partnerships. He is the author of the booklet, A 10-Step Process to Grow Your Municipality Through Immigration. Don recently completed a study on immigrant entrepreneurs for the Far Northeast Training Board and is now working in partnership with the Northern Policy Institute to develop a Northern Ontario immigration strategy to present to the federal and provincial governments.

Thursday June 8th, 2017

Howie Wong

Howie Wong is CEO of the Housing Services Corporation. Prior to becoming CEO, Howie served as HSC's Chief Operating Officer. Howie joined HSC in 2007, serving in a dual role as both its part-time General Counsel and the General Counsel of Toronto Community Housing Corporation (TCHC). At TCHC, Mr. Wong served in a range of senior roles since 2005. In addition to his duties as General Counsel, Howie was TCHC's Corporate Secretary and was a member of the organization's Executive Team. Prior to joining TCHC, Howie practiced business law at Gowling Lafleur LLP for over 18 years. He is a member of the Ontario Bar Association, the American Bar Association and the Association of Corporate Counsel.

Bill Bradica

Bill Bradica is the Chief Administrative Officer for The District of Thunder Social Services Administration Board. Mr. Bradica is responsible for program and policy development, communications and the implementation of the Board's strategic plan. Prior to becoming CAO, he served as the Director of Corporate Services, with responsibility for the Finance, Human Resources, Information Services and Asset Management departments. Bill oversees a consolidated budget of \$100 million and approximately 180 employees. He is also the Chair of the Housing Services Corporation Board of Directors and is a member of the Provincial-

Municipal Housing Partnership Table. Bill is a Co-Chair of the Social Housing Modernization Discussion Forum that has been convened by the Ministry of Housing.

Bill worked in the private sector for many years as a self-employed accountant and consultant. He gained significant knowledge of the social housing sector while working at the Canada Mortgage and Housing Corporation (CMHC) and the Ministry of Municipal Affairs and Housing (MMAH). Bill is a Chartered Professional Accountant and holds an Honours degree in Commerce.

Janet Hope

Janet Hope has been Assistant Deputy Minister of the Housing Division at the Ministry of Municipal Affairs and Housing (MMAH) since 2010. The Housing Division provides a policy and regulatory framework which contributes to a healthy, efficient and affordable housing market in Ontario, through the design and delivery of housing initiatives, and research and analysis of Ontario's housing market. Prior to that, Janet was the Director of Planning and Strategic Policy for the Ministry of Community and Social Services, the Director of Municipal Finance Policy, MMAH, and the Director of the Colleges Branch at the Ministry of Training, Colleges and Universities. Ms. Hope received her Bachelor of Arts Degree in Political Science from the University of Waterloo in 1985 and her Master of Arts degree from McMaster University in 1986.

Don McBain

Don McBain has been the Executive Director of Ontario Aboriginal Housing Services (OAHS) since its inception in 1994. Mr. McBain carries with him a lifetime career as a visionary entrepreneur, serving Aboriginal organizations and the Aboriginal community by providing affordable and adequate housing services to urban and rural Aboriginal people in Ontario. In September 2009, the National Aboriginal Housing Association (NAHA) presented OAHS with an award for Outstanding Achievement by a Group in Aboriginal Housing. In 2011, Don was a recipient of ONPHA's 2011 Sybil Frenette Outstanding Leadership Award and the CHRA's Graham Emslie Award for his outstanding work as the founding Executive Director of OAHS. In 2014, Don is a Founding Member of the Chartered Institute of Housing Canada (CIH).

Juliette Nicolet, Policy Director, Ontario Federation of Indigenous Friendship Centres (OFIFC)

Juliette Nicolet is the Policy Director at the Ontario Federation of Indigenous Friendship Centres, a position she has held for eleven years. Prior to that she articulated then served as counsel for three years at the Ministry of the Attorney General of Ontario. Ms. Nicolet holds an MA in Political

Science from the University of Toronto and obtained both her LLB and her BCL at McGill University.

Juliette supervises a unit of eight policy analysts covering a range of subject areas related to advancing public policy supportive of Friendship Centres at the municipal, provincial and federal levels. In her work vis-à-vis the provincial government, Juliette sits on various urban Indigenous technical tables with ministries across the provincial government.

Juliette has worked consistently to make the connection between government policy and people's lives on the ground in order to inform policy development in a coherent and constructive way, with the resulting landscape facilitating the creation of programs and services that achieve real outcomes for real people. She has extensive relationships and experience with Friendship Centres and has substantially supported their capacity for local engagement and service delivery as community hubs in the urban Indigenous community.

Tanzeel Merchant, Director, Emergency Health Regulatory and Accountability Branch, MOHLTC

Starting in February 2017, Tanzeel Merchant has been the Director of the Emergency Health Regulatory and Accountability Branch within the Ministry of Health and Long-Term Care. Mr. Merchant is responsible for strategic policy, regulatory oversight, and quality assurance for Ontario's emergency health system. Prior to joining the Ministry of Health and Long-Term Care, Tanzeel was the Director of Partnerships and Consultation at the Ontario Growth Secretariat at the Ministry of Municipal Affairs. Tanzeel brings with him a wealth of leadership experience in partnership building, policy development and implementation in the political, private, and public sectors. Tanzeel's work over the past two decades has focused on building a better future for communities through strong, outcome-based relationships with municipalities, partner ministries, First Nations, and a range of stakeholders across diverse interests and geographies.

Hon. Indira Naidoo-Harris, Minister of Women's Issues and Minister Responsible for Early Years and Child Care

Indira Naidoo-Harris was first elected to the Ontario legislature in 2014 as the MPP for Halton and is Minister of Women's Issues and Minister Responsible for Early Years and Child Care.

Ms. Naidoo-Harris was born in Durban, South Africa. Her family immigrated to Canada to pursue the dreams they could not achieve under apartheid. They settled in central Alberta, where Naidoo-Harris grew up in a small, rural town. She later earned a B.A. in Political Science at the University of Lethbridge.

After graduate work at the University of Alberta, Minister Naidoo-Harris moved to the U.S. for two years, where she began a career in journalism by working briefly for NBC and PBS. Minister Naidoo-Harris went on to build a career as a writer, reporter, producer and news anchor at the international, national and regional levels. She moved to Ontario in the 1990s to work for CBC-TV's *The National* and *Midday News*, and since then she has anchored for CBC Newsworld, CBC national newscasts and CTV Newsnet, as well as for local stations CBC Toronto, CBC Ottawa, TVO and OMNI Television. She has also anchored for CBC Radio regional and national programs, including *World Report* and *The World at Six*, and hosted the current affairs shows *Cross Country Check-Up* and *The Current*. Naidoo-Harris has won numerous awards for her work and volunteerism in national and international causes.

Minister Naidoo-Harris has lived in Halton for more than 20 years, and has sat on the Board of Directors for the Reel World Film Festival, the Nelson Mandela Children's Fund of Canada and the Journalism Advisory Council at the University of Western Ontario.

Shannon Fuller

Shannon is the Director of the Early Years Policy and Programs Branch in the Early Years Division at the Ministry of Education. Prior to her current position, Shannon held positions as the Director of the Business Planning, Outcomes and Assessment Branch, Director of Communications for the Ministry of Intergovernmental Affairs and Executive Assistant to the Deputy Minister of Cabinet Office Communications.

In 2008, Shannon was the Manager of the Poverty Reduction Strategy after working in social policy, health and housing related policy positions in Cabinet Office and the ministries of Intergovernmental Affairs and Municipal Affairs and Housing.

Shannon began her career in the OPS as a Policy Intern with the Ministry of Energy, Science and Technology and Management Board Secretariat. She has a Master's degree in Public Administration from the University of Victoria and an undergraduate degree in Public Policy and Administration from York University.

Julia Danos, Director, Implementation Branch, Early Years Division, Ministry of Education

Julia Danos is the Director of the Implementation Branch in the Early Years Division at the Ministry of Education. Prior to her current position she was the Manager of Early Years Policy where she led a number of key policy files including the development of the Child Care and Early Years Act and the Ontario Early Years Policy Framework.

Previous roles included Cabinet Office policy, where she worked on education files including supporting the introduction and implementation of full-day kindergarten, postsecondary education and training and citizenship and immigration portfolios.

Julia holds a Masters of Public Administration from Queen's University and an undergraduate degree in Public Affairs & Policy Management from Carleton University.

Richard Steele, Assistant Deputy Minister, MCSS

Richard's career has focused on the pursuit of innovation and excellence in the delivery of public services, and he brings a track record of building teams and partnerships to deliver practical results for citizens and government. Richard is currently the Assistant Deputy Minister of the Social Assistance Operations Division at the Ministry of Community and Social Services. Richard is leading the multi-year plan to establish a modern income security system and a reformed social assistance system. Since joining the Ontario Public Service in 1992, Richard has held increasingly responsible positions at the Ministry of Economic Development, Management Board Secretariat, Consumer and Business Services and Government Services/ServiceOntario. Richard holds a First Class Honours degree in History from the University of York, England, and an M.B.A. from the Manchester Business School.

Jill Vienneau, Executive Lead, Human Services Integration Office, MCSS

Jill Vienneau has been a transformation leader in the Ontario public service for over 18 years. Jill is currently the Executive Lead for Ontario's Human Services Integration Office which supports integrated system management and service delivery and better co-ordination across provincial human service programs (social assistance, some employment and training services, child care/early years, and social housing/homelessness) that are provided in partnership with municipal delivery agents.

Previously Jill was the Executive Coordinator for Education and Children's Policy at Ontario's Cabinet Office. In this role, Jill also helped advance cross-cutting initiatives such as Community Hubs, Highly Skilled Workforce Strategy and Syrian Refugee Resettlement. Prior to Cabinet Office, Jill established and led the Ministry of Education branch responsible for developing and implementing legislation and regulations for Full Day Kindergarten, and also led the child care licensing team. Jill's experience in government also includes health care, municipal affairs, and housing. Jill has a Master of Social Work (Policy) from the University of Toronto and a Bachelor of Arts (Sociology) from Queen's University.

Trudy McCormick, B.A. LL.B. LL.M., Executive Director, Northwest Community Legal Clinic, Chair, Association of Community Legal Clinics of Ontario (ACLCO)

Trudy McCormick is a lawyer and the Executive Director of the Northwest Community Legal Clinic, providing poverty law services to the Rainy River and Kenora Districts, and has been with the Legal Clinic since 1999. Prior to that, she spent 12 years as a sole practitioner in Atikokan ON. Trudy serves on the Executive of the Association of Community Legal Clinics of Ontario, made up of 74 member Clinics, and is Co-chair of that provincial organization. Trudy is a member of the Board of Directors of the Canadian Mental Health Association-Fort Frances Branch, currently as Board Chairperson. Her strong belief in the importance of community in all its forms guides her work and volunteer pursuits.

Paul Schwartzman, Hicks, Morley, LLP

Paul Schwartzman is a labour and employment lawyer in Hicks Morley's Toronto office. Paul provides advice and representation to both public and private sector employers on wide range of human resources matters including: employment contracts, grievance arbitrations, interest arbitrations, labour disputes, collective bargaining, wrongful dismissals, constructive dismissals and human rights applications. Paul is a graduate of the joint Master of Industrial Relations/Juris Doctor program through the Faculty of Law at Queen's University. Prior to law school, Paul graduated with distinction from McGill University with a Bachelor of Commerce degree where he pursued a concentration in labour-management relations.

Chris Ballard, Minister of Housing, with Responsibility for the Poverty Reduction Strategy

Minister Chris Ballard was first elected to the Ontario legislature in 2014 as the Member of Provincial Parliament for Newmarket-Ontario. He currently serves as the Minister of Housing with Responsibility for the Poverty Reduction Strategy. Chris is a former print journalist, consumer advocate and, for the past 26 years, the owner of a public affairs company. As a journalist, Chris wrote for both community and daily media, before moving on to help the Scarborough Board of Education with its communications.

Minister Ballard went on to lead the Ontario division of the Consumers Association of Canada, with 60,000 members. He is also a founder of the Consumers' Council of Canada, today Canada's pre-eminent voice for consumers. He remains a strong advocate for consumer issues in Ontario and Canada. As school council chair at his children's elementary school, Chris successfully built strong ties among parents, teachers and school administrators in order to build a strong learning environment. As an elected Councillor for the Town of Aurora, Chris championed issues such as fiscal responsibility, transparency in decision-making, development of cultural assets, protection of the environment and excellence in urban planning.

Friday June 9th, 2017

Marc Serré, MP and Chair, Northern Ontario Liberal Caucus

Marc Serré the Member of Parliament for Nickel Belt – Greater Sudbury. Mr. Serré is currently the Chair of the Northern Ontario Liberal Caucus as well as member of the Liberal Indigenous Caucus, The Standing Committee on Natural Resources, The Canada-China Legislative Association, The Association interparlementaire Canada-France, The Canada-United States Inter-Parliamentary Group and The Assemblée parlementaire de la Francophonie and a variety of other associations and groups.

Driven by a desire to invest in future generations, Marc served as a school board trustee. He was also a Municipal Counsellor in West Nipissing, a Hospital board member, and Chair of the West Nipissing Planning Committee. He is a proud recipient of the Ontario Community Action Award for his work in both the non-profit and disability sectors.

Born and raised in Nickel Belt, Marc comes from a long line of community volunteers and politicians; his father Gaetan and Uncle Ben Serré both served as MPs and were dedicated to facilitating change and growth in their community. Marc is also a Citizen of the Mattawa/North Bay/Algonquin First Nation.

Mayor Al McDonald, City of North Bay

Mr. McDonald is serving his second term as Mayor of the City of North Bay after receiving 84% of the vote. In 1976, Al moved to North Bay, and decided to make the Bay his home. Al has served the community as a Deputy Mayor and Councillor, as Member of Provincial Parliament, as Parliamentary Assistant to the Minister of Enterprise, on numerous boards, agencies and committees and through thousands of volunteer hours on community projects both big and small.

A graduate of Widdifield High School, Al has been a successful entrepreneur and has founded and owned many successful businesses. Al has also mentored young entrepreneurs who have gone on to create successful businesses of their own.

Whether through amateur sport, business, community volunteering, fundraising for charity or worthy causes, Al remains dedicated to the City he calls home, North Bay.



NOSDA

2017 Annual General Meeting
North Bay, Ontario

Resolution # 2017- 01

Originator: Staff

Report/Background: **Approval of 2016 Proceedings**

Date: June 8, 2017

Moved By: Dave Edgar

Seconded By: Bob Katajamaki

BE IT RESOLVED THAT the Proceedings from the NOSDA AGM dated June 2016 held in Sudbury, Ontario be accepted as recorded.

CARRIED

Iain Angus, NOSDA Chair

☐ All NOSDA Members
☐ MCSS/MCYS
☐ OMSSA

☐ FONOM
☐ MNDM
☐ Other _____

☐ NOMA
☐ MOHLTC
☐

☐ AMO
☐ MOH



NOSDA

2017 Annual General Meeting
North Bay, Ontario

Resolution # 2017- 02

Originator: Staff

Report/Background: **Election of AGM Activity Chairs**

Date: June 8, 2017

Moved By: Bob Katajamaki

Seconded By: Wendy Landry

BE IT RESOLVED THAT Janet Gawne be Nominated Chair of the Nominations Committee;
That Jim Whipple be Nominated as Chair of the Resolutions Committee and That Barbara
Marlow be Nominated as Chair of the Evaluation Committee.

CARRIED

Iain Angus, NOSDA Chair

☐ All NOSDA Members
☐ MCSS/MCYS
☐ OMSSA

☐ FONOM
☐ MNDM
☐ Other _____

☐ NOMA
☐ MOHLTC
☐

☐ AMO
☐ MOH



NOSDA

2017 Annual General Meeting
North Bay, Ontario

Resolution # 2017- 03

Originator: Treasurer

Report/Background: **Approval of 2016 Financial Statement**

Date: June 8, 2017

Moved By: Ken Perry

Seconded By: Barbara Marlow

BE IT RESOLVED THAT the 2016 Treasurer's Report be accepted as circulated.

CARRIED

Iain Angus, NOSDA Chair

☐ All NOSDA Members
☐ MCSS/MCYS
☐ OMSSA

☐ FONOM
☐ MNDM
☐ Other_____

☐ NOMA
☐ MOHLTC
☐

☐ AMO
☐ MOH



NOSDA

2017 Annual General Meeting
North Bay, Ontario

Resolution # 2017- 04

Originator: Staff

Report/Background: **Business Meeting Adjournment**

Date: June 8, 2017

Moved By: Peter Ruel

Seconded By: Bob Katajamaki

BE IT RESOLVED THAT the Business Meeting be Adjourned.

CARRIED

Iain Angus, NOSDA Chair

☐ All NOSDA Members
☐ MCSS/MCYS
☐ OMSSA

☐ FONOM
☐ MNDM
☐ Other _____

☐ NOMA
☐ MOHLTC
☐

☐ AMO
☐ MOH



NOSDA

2017 Annual General Meeting
North Bay, Ontario

Resolution # 2017- 05

Originator: Children's Services Working Group

Report/Background: **Issue Sheet 2.1.1 - Expansion of Licensed Child Care**

Date: June 9, 2017

Moved By: Bob Katajamaki

Seconded By: Dave Edgar

WHEREAS the Province has announced the creation of 100,000 new child care spaces for infants, toddlers and preschoolers over the next 5 years to support a mixed approach of school-based, community-based and home-based expansion; and

WHEREAS the expansion of child care spaces will require new construction and retrofitting existing space in both schools and community based centres and home child care providers; and

WHEREAS the Municipal Service System Managers are responsible for the service system management of both Licensed Child Care and Ontario Early Years Child and Family Centres.

THEREFORE BE IT RESOLVED THAT capital funding for the creation of 24,000 more child care spaces in 2017 be made available to CMSM/DSSABs as Municipal Service System Managers responsible for the service system management of licensed child care spaces and Ontario Early Years Child and Family Centres.

CARRIED

Iain Angus, NOSDA Chair

☐ All NOSDA Members
☐ MCSS/MCYS
☐ OMSSA

☐ FONOM
☐ MNDM
☐ Other _____

☐ NOMA
☐ MOHLTC
☐

☐ AMO
☐ MOH



NOSDA

2017 Annual General Meeting
North Bay, Ontario

Resolution # 2017- 06

Originator: Children's Services Working Group

Report/Background: **Issue Sheet 2.1.2 Ontario Early Years Child and Family Centres**

Funding

Date: June 9, 2017

Moved By: Janet Gawne

Seconded By: Clifford Fielder

WHEREAS the Northern Ontario Municipal Service System Managers are in full support of the integration and transformation of the Ontario Early Years Child and Family Centres; and

WHEREAS the Northern Ontario Municipal Service System Managers are actively planning for management of the Ontario Early Years Child and Family Centres.

THEREFORE BE IT RESOLVED THAT NOSDA urges the Minister of Education to ensure that funding for these important programs remain in Northern Ontario and that administrative funding be provided to address the challenges in integrating the current separate and distinct programs. Furthermore, NOSDA is willing to work with the Ministry to ensure that the North has representation on provincial committees to develop the tools and resources to guide and support the implementation of the Ontario Early Years Child and Family Centres.

CARRIED

Iain Angus, NOSDA Chair

☐ All NOSDA Members
☐ MCSS/MCYS
☐ OMSSA

☐ FONOM
☐ MNDM
☐ Other _____

☐ NOMA
☐ MOHLTC
☐

☐ AMO
☐ MOH



NOSDA

2017 Annual General Meeting
North Bay, Ontario

Resolution # 2017- 07

Originator: Children's Services Working Group

Report/Background: **Issue Sheet 2.1.3 Regulations under the Child Care and Early Years Act that affect Home Child Care Agencies and Home Child Care Providers**

Date: June 9, 2017

Moved By: Peter Ruel

Seconded By: Lynn Watson

WHEREAS the Provincial Child Care and Early Years Act, O. regulation 137/15 includes requirements for Home Child Care Agencies and Home Child Care Providers effective September 1, 2017; and

WHEREAS the new requirements to privately place children may have the unforeseen impact of affecting the contractual relationship of independent contractors of Home Child Care Providers as well as increasing the liability of Home Child Care Agencies; and

WHEREAS such an impact may place the ongoing viability of licensed Home Child Care Agencies and Home Child Care Providers at risk.

THEREFORE BE IT RESOLVED THAT we urge the Minister to review the current regulations so that the integrity of the Home Child Care Program as independent contractors is maintained and the liability exposure of the Home Child Care Program is not adversely affected; and

FURTHER BE IT RESOLVED THAT the Ministry provide CMSMs/DSSABs with a guarantee that the regulations will not adversely affect the independent contractor status and that any additional costs from increased liability or from a loss of independent contractor status will be borne by the Ministry of Education.

CARRIED

Iain Angus, NOSDA Chair

☐ All NOSDA Members
☐ MCSS/MCYS
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NOSDA

2017 Annual General Meeting
North Bay, Ontario

Resolution # 2017- 08

Originator: Housing Services Working Group

Report/Background: **Issue Sheet 2.3.15 Impact of the Ministry of Housing Data Forum: Evidence-Informed System Requirements**

Date: June 9, 2017

Moved By: Peter Ruel

Seconded By: Bob Katajamaki

WHEREAS the province requires the collection, analysis and reporting of housing and homelessness data that adheres to established best practices relating to performance measures; and

WHEREAS the costs associated with such data collection and reporting are prohibitive to smaller Service Managers; and

WHEREAS funding allocations need to be considered to offset such costs for Service Managers; and

WHEREAS the differences between a Municipal Service Manager and a DSSAB often may not be considered in the establishment of provincial processes and best practices; and

WHEREAS NOSDA acknowledges the importance of the consistency in the collection, analysis and reporting of data for comparison among Service Manager areas.

THEREFORE BE IT RESOLVED THAT NOSDA shall engage the Ministry of Housing to consider the differences in capacity of smaller Municipal Service System Managers when setting data reporting requirements relating to housing and homelessness issues.

CARRIED

Iain Angus, NOSDA Chair

☐ All NOSDA Members
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NOSDA

2017 Annual General Meeting
North Bay, Ontario

Resolution # 2017- 09

Originator: Housing Services Working Group

Report/Background: **Issue Sheet 2.3.16 Ministry Reporting Timelines, Proposal Deadlines and Schedules**

Date: June 9, 2017

Moved By: Ken Perry

Seconded By: Les Gamble

WHEREAS the province requires regular program reporting and operational feedback; and

WHEREAS new initiatives and proposals often have tight response times; and

WHEREAS the differences between a Municipal Service System Manager and a DSSAB often may not be considered in the establishment of provincial deadlines and timelines;

THEREFORE BE IT RESOLVED THAT NOSDA shall engage the Ministry of Housing to establish a mechanism for feedback that meets the timing and needs of the DSSAB Boards' meeting schedules.

CARRIED

Iain Angus, NOSDA Chair

☐ All NOSDA Members
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NOSDA

2017 Annual General Meeting
North Bay, Ontario

Resolution # 2017- 10

Originator: Housing Services Working Group

Report/Background: Issue Sheet 2.3.17 - **Transfer of Surplus School Properties at Zero Cost**

Date: June 9, 2017

Moved By: Barb Marlow

Seconded By: Clifford Fielder

WHEREAS the province has the goal of ending chronic homelessness by 2025, and a long-term goal of ending homelessness; and

WHEREAS surplus school property is a publicly-owned asset that may have opportunity for redevelopment into new affordable housing; and

WHEREAS the costs of acquiring surplus school property at the 'fair market price' may be prohibitive to new housing development; and

WHEREAS NOSDA acknowledges the importance of creating new housing in markets where the demand for affordable housing is long;

THEREFORE BE IT RESOLVED THAT NOSDA shall engage the Minister of Housing and the Minister of Education to establish and implement a strategy to transfer surplus school properties to Municipal Service System Managers at zero cost for the purpose of creating new affordable housing.

CARRIED

Iain Angus, NOSDA Chair

☐ All NOSDA Members
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2017 Annual General Meeting
North Bay, Ontario

Resolution # 2017- 11

Originator: Chairs and CAO's

Report/Background: **Issue Sheet 2.5.2/2.5.3 – DSSAB Act Review**

Date: June 9, 2017

Moved By: Dave Edgar

Seconded By: Barry Baltessen

WHEREAS the Ministry of Community and Social Services instigated a review of the DSSAB Act, originally implemented in 1998 to provide the governance and accountability framework for the delivery of social services in Northern Ontario, and

WHEREAS the Act is intended to lay out a fair and equitable framework across diverse populations, geographic areas and municipal organizational structures, and

WHEREAS in recent years, the province has heard concerns from DSSABs and individual member areas around governance issues, including but not limited to levy apportionment and conflict resolution mechanisms, and

WHEREAS NOSDA and individual DSSABs have identified a number of issues within the current act that do not facilitate the proper functioning of the DSSABs, and

WHEREAS it is acknowledged that there should be a thoughtful review of the Act rather than attempting to address issues in isolation at the local level.

THEREFORE BE IT RESOLVED THAT the NOSDA submits the following for the Minister's information and inclusion in the DSSAB Act Review; and

FURTHER BE IT RESOLVED THAT DSSABs be acknowledged as corporations under the new DSSAB Act and that their ability to borrow as a corporation be recognized by the province and by Infrastructure Ontario; and

FURTHER BE IT RESOLVED THAT the current definition of TWOMO's in the DSSAB Act be applied to all other Acts and Regulations; and

FURTHER BE IT RESOLVED THAT it be clarified in legislation or regulation that the province will reimburse DSSABs 100% of all reasonable TWOMO election costs; and

FURTHER BE IT RESOLVED THAT DSSABs be funded on a 'current calendar year' basis and not on a previous year fiscal basis as occurs under EMS Land Ambulance funding currently; and

FURTHER BE IT RESOLVED THAT for consistency, that "*the DSSAB Act Review*" recommend that the DSSAB Act be aligned with the Municipal Act for consistency of treatment of DSSABs with the functions that they perform as Municipal Service System Managers; and

FURTHER BE IT RESOLVED THAT it would be recommended that DSSABs be overseen by the Ministry of Municipal Affairs; and

FURTHER BE IT RESOLVED THAT the Term of Office of DSSAB Board Members and TWOMO Members match the Term of Office for Municipal Councillors in a manner acceptable for the operations of both municipalities and DSSABs, post municipal election so that both are functioning as soon as possible after municipal elections; and

FURTHER BE IT RESOLVED THAT as part of '*the DSSAB Act Review*', that language relating to DSSABs in all legislation (Acts and Regulations) should be reviewed and modified where necessary to ensure consistency; and

FURTHER BE IT RESOLVED THAT notwithstanding, the definitions and descriptions related to DSSABs in other legislation be superseded by those used in the revised DSSAB Act; and

FURTHER BE IT RESOLVED THAT the Province commit to work with DSSABs to finalize the current Interim Governance and Accountability Guidelines for District Social Services Administration Boards and ensure they are consistent with the revised DSSAB Act and Regulations; and

FURTHER BE IT RESOLVED THAT the Province commit to review the revised DSSAB Act after a period of no more than ten years.

CARRIED



Iain Angus, NOSDA Chair

☐ All NOSDA Members
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2017 Annual General Meeting
North Bay, Ontario

Resolution # 2017- 12

Originator: NOSDA

Background: **Service System Management and Employment Services**

Date: June 9, 2017

Moved By: Les Gamble

Seconded By: Janet Gawne

WHEREAS it has been recognized the value of direct relationships with local economic development and business is fundamental in planning for good employment outcomes in a community and by virtue of the municipal linkages to these departments with CMSM/DSSAB's; and

WHEREAS it has also been acknowledged that other municipally delivered services including Housing Services and Children's Services are fundamental to assisting individuals along the continuum of employment; and

WHEREAS the Ministry of Advanced Education and Skills Development is currently in the process of finalizing the recommendations of the Ontario Works Employment Assistance Transformation Technical Working Group and are preparing a final report.

THEREFORE BE IT RESOLVED THAT NOSDA call on the Premier of Ontario to move forward with the integration of Employment Services and more specifically that the province engage CMSM/DSSABs as full partners in managing and planning employment services in their communities; and

FURTHER BE IT RESOLVED THAT the Premier takes the first step along this integration path by immediately expanding the number of CMSM/DSSABs in the North which are designated as Employment Ontario Delivery Agent; and

FURTHER BE IT RESOLVED THAT the Premier directs the Minister of Advanced Education and Skills Development who is responsible for Employment Ontario to make DSSAB's/CMSM the Municipal Service System Managers for employment programs and engage in government to government relations with CMSM/DSSABs in the same manner as other Provincial Ministries where the CMSM/DSSAB is interested which would mean Employment Ontario would only have one contract within each CMSM/DSSAB jurisdiction. This would allow CMSM/DSSAB to rationalize services and ensure the delivery of a more streamlined and holistic approach to employment services occurs in each community over time.

FURTHER BE IT RESOLVED THAT the Ministry of Advanced Education and Skills Development use the recommendations of the Ontario Works Employment Assistance Transformation Technical Working Group to pilot, in the North using NOSDA members, a full integration of the full suite of Employment Ontario Services under the Service System Management of CMSM/DSSAB's in the North within each of their respective communities and jurisdictions.

CARRIED



Iain Angus, NOSDA Chair

☐ All NOSDA Members
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NOSDA

2017 Annual General Meeting
North Bay, Ontario

Resolution # 2017- 13

Originator: NOSDA

Background: **Service System Managers for Human Services**

Date: June 9, 2017

Moved By: Peter Ruel

Seconded By: Dave Edgar

WHEREAS CMSM/DSSAB's have been recognized as the Municipal Service System Managers for Human Services within the communities they have jurisdiction over; and

WHEREAS CMSM/DSSAB's are recognized as valued partners and key stakeholders by School Boards, Public Health Units, Hospitals, Non-Profit Housing Providers, Local Health Integration Networks, Community Agencies and municipalities; and

WHEREAS the Ministry of Housing has recognized CMSM/DSSAB's as the Municipal Service System Managers for Housing; and

WHEREAS the Ministry of Education has recognized CMSM/DSSAB's as the Municipal Service System Managers for Children's Service.

THEREFORE BE IT RESOLVED THAT the Province of Ontario, the Premier and each Ministry formally recognize CMSM/DSSAB's as Municipal Service System Managers for Human Services and the Province agree to engage CMSM/DSSABs as full partners in managing and planning Human Services within their respective communities and jurisdictions.

CARRIED

Iain Angus, NOSDA Chair

☐ All NOSDA Members
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NOSDA

2017 Annual General Meeting

North Bay, Ontario

Resolution # 2017- 14

Originator: NOSDA

Background: **Non-Urgent Patient Transfers**

Date: June 9, 2017

Moved By: Johanne Baril

Seconded By: Patricia Hewitt

WHEREAS the Province of Ontario has created a Regionalized Health Care System to maximize services to patients in a central location; and

WHEREAS the distance to referral hospitals and diagnostic imaging equipment can be several hours away making the use of Paramedic Services very uneconomical and inefficient for these Non-Urgent Patient Transfer purposes; and

WHEREAS Non-Urgent Patient Transfers for many rural Northern Ontario communities has become and continues to be the exclusive responsibility of the local Paramedic Services providers with demand reaching a critical level; and

WHEREAS Paramedic Services providers continue to struggle to meet the emergency medical needs of the citizens of their communities' due to aging-in-place populations and increased emergency demands for service; and

WHEREAS in many rural Northern Ontario communities there is only one ambulance available and when that ambulance leaves its community to perform a Non-Urgent Patient Transfer, it is often gone for hours at a time leaving the community with no direct emergency coverage; and

WHEREAS some of the larger Northern Hospitals may receive "performance" revenue from the province and use these 100% provincial funds to pay for private Medical Transportation Services to supply Non-Urgent Patient Transfers; and

WHEREAS smaller Northern rural and remote Hospitals do not receive "performance" revenue for activities like Emergency Department wait times; and

WHEREAS Northern Municipalities end up funding Non-Urgent Patient Transfers with 50% municipal tax dollars assuming they have not reached the Provincial 50/50 cap on Paramedic Services funding.

THEREFORE BE IT RESOLVED that NOSDA requests that the government of Ontario, and more specifically the Ministry of Health and Long Term Care work with NOSDA to create a “Made in the North” solution that does not impact the municipal taxpayer; and

FURTHER BE IT RESOLVED That NOSDA representatives meet with the MOHLTC and North East and North West Local Health Integration Networks to put in place a ‘Made in the North’ solution to the Non-Urgent Patient Transfers that does not impact the municipal taxpayer; and

FURTHER BE IT RESOLVED THAT a copy of this Resolution be circulated to the Premier of Ontario, Minister of Health and Long Term Care, North East LHIN, North West LHIN, AMO, NOMA, FONOM, OAPC and Northern Ontario Paramedic Services providers.

CARRIED



Iain Angus, NOSDA Chair

☐ All NOSDA Members
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NOSDA

2017 Annual General Meeting
North Bay, Ontario

Resolution # 2017- 15

Originator: NOSDA

Date: June 9, 2017

Moved By: Dave Edgar

Seconded By: Clifford Fielder

WHEREAS Ontario is the only Province in Canada that does not fund one hundred percent of land ambulance or social housing; and

WHEREAS in Northern Ontario there is a limited property tax base to draw from to pay for any portion of these services;

THEREFORE BE IT RESOLVED THAT the Province of Ontario commence the uploading of costs associated with the delivery of Land Ambulance and Social Housing in the same manner as it did with Ontario Works

CARRIED

Iain Angus, NOSDA Chair

☐ All NOSDA Members
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NOSDA

2017 Annual General Meeting
North Bay, Ontario

Resolution # 2017- 16

Originator: Staff

Date: June 9, 2017

Moved By: Bob Katajamaki

Seconded By: Barbara Marlow

BE IT RESOLVED THAT the 2017 Annual General Meeting of the Northern Ontario Service Deliverers Association be Adjourned.

CARRIED

Iain Angus, NOSDA Chair

☐ All NOSDA Members
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