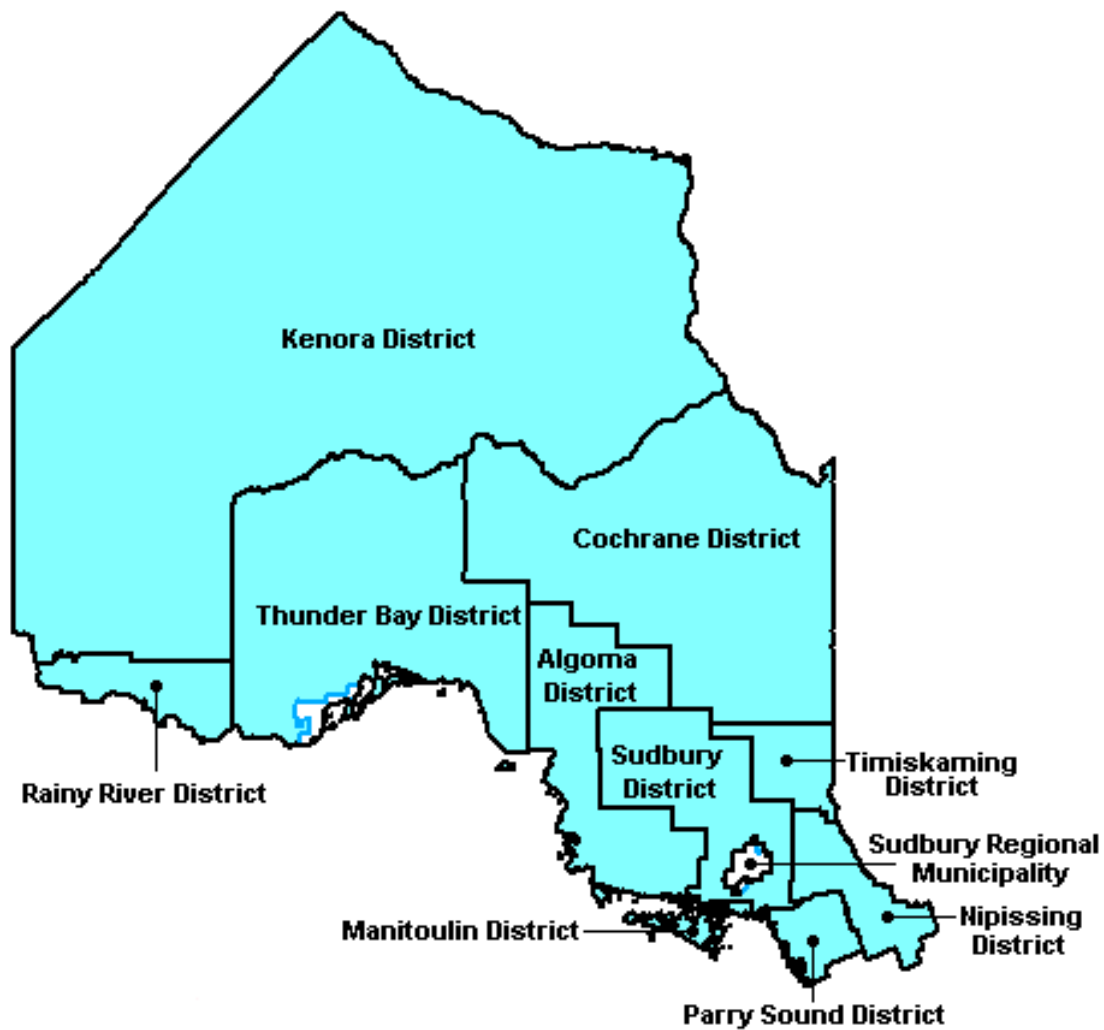




2018 Annual General Meeting – Proceedings Document



**JUNE 12, 13 & 14, 2018
SENATOR HOTEL AND CONFERENCE CENTRE
TIMMINS, ONTARIO**

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NOTE: PRESENTATIONS AND PHOTO JOURNAL ARE ON LINE AT:

www.nosda.net

1.0 OPENING REMARKS – IAIN ANGUS, CHAIR

Welcome to the 17th Annual General Meeting of NOSDA! I am joined in welcoming you by our two Vice Chairs: Barry Baltessen and Janet Gawne.

I'd ask you now to join me in a Moment's Silence for Don McBain who joined the Spirit World last September 2017 at the age of 58. Don had a deep respect for indigenous culture and was a strong advocate for indigenous housing in Ontario and across Canada. Don was a great believer in partnerships and was a true partner and friend of NOSDA. He will be missed.

Until about a month ago, it seemed that not a week went by without a major public policy announcement that affects what we do on a daily basis. Only time will tell what announcements the new government will make that will affect how we do business and what business we are in.

The province completed its review of the DSSAB Act and we have an Omnibus Resolution to be dealt with at this year's meeting that addresses its findings. We will continue that discussion later at this meeting. We participated in the Ambulance Act Review and the MCSS Modernization and Service System Review.

I want to speak for a moment about your CAOs. As individual Board members you see your CAO as the professional who comes to the table with well thought out recommendations or options for you to consider. But at the same time, these knowledgeable and passionate professionals never leave sight of the fact that at the end of the day, you, the elected Boards, make the decisions that are appropriate for your Boards and the people you serve. Your executive is proud to work closely with these remarkable individuals! And it is their efforts that guide the substantive work of NOSDA. They are our and your experts and help shape the messages we take to government on a regular basis. I now want to ask Fern Dominelli, the Chair of the CAO working group to introduce his team.

I want to recognize the work of Chris Stewart, NOSDA's Executive Coordinator. Chris is the glue that has not only kept this organization together but has been a key factor in our growing relationship with the administrators of the Ontario Government. This is Chris's last AGM and while I will have a bit more to say about him later this week, please give it up for Chris Stewart.

The Executive, and in particular the Chair of the Executive remains the political voice of NOSDA and we generated a number of items of correspondence that were addressed to senior levels of government. These led to a number of interesting and productive meetings.

NOSDA continued to grow in respect and influence with the Government of Ontario and its officials over the past year. We regularly get quality face time with Ministers, DMs, ADMs, policy staff and other officials – and not just for 15 minutes but for significant amounts of time and on repeated occasions.

Since last year's AGM we have met with the following Ministers:

Ministers:

- Minister of Advanced Education and Skills Development and Deputy Premier Deb Matthews
- Hon. Indira Naidoo-Harris, Minister of Education
- Hon. Helena Jaczek, Minister of Community and Social Services
- Hon. Peter Milczyn, Minister of Housing
- Hon. Dennis Flynn, Minister of Labour

- Sean Baird, Vice President, WSIB

Assistant Deputy Ministers:

- Erin Hannah, MCSS
- Richard Steele, MCSS
- Janet Hope, Ministry of Housing
- Shannon Fuller, Ministry of Education

In addition, we met with key staff from the North East and North West LHINs and the Ministry of Health and Long-Term Care.

Your team also takes on key leadership roles in a range of fields:

Bill Bradica remains Board Chair, Housing Services Corporation. Henry Wall remains on OMMSA Board, as does Dan McCormick as their Vice Chair. Other CAOs are active in a broad range of panels and consultation processes ensuring that the North's voice is not only heard but listened to.

Thanks to all of you for your ongoing work.

And thank you, the members of the Boards of our members and you the staff of those organizations who do so much for so many people across the North.

In addition, we met with the President and board members of the OMSSA Board in Thunder Bay this May. It was noted that now that OMSSA has re-organized its space and staff, this is an appropriate juncture to lay some groundwork for partnership building between the two organizations.

Some activity that was discussed included:

- Joint Policy advocacy positions on each area of intersection between MOHLTC and OMSSA/NOSDA
- Development of a formal process for consultation between OMSSA and NOSDA
- Review and operationalize the MoU between us
- Engage in an ongoing basis
- Develop a Calendar of Events
- Have an ongoing section of agendas for an update on each other's activities
- Develop an orientation package on what the organizations do for new hires

Finally, it was agreed that meetings of this nature between the two organizations should occur on an annual basis.

It is important to note that we value our good working relationship with the Ontario Federation of Indigenous Friendship Centres and Ontario Aboriginal Housing Services, both whom we have MOUs with. We will be reaching out to them in the near term to plan similar joint meetings between our respective Boards.

And now we have a new Provincial Government!

We know we will have to build our relationships with the new Ministers and any new Deputy Ministers and Assistant Deputy Ministers that may be assigned to the Ministries we deal with. We also must gear up to meet with the new officials to ensure they understand and appreciate the importance of listening to NOSDA to better understand the issues that affect Northern Ontario and the people we serve.

And we need to fully understand what the new government is committed to and the implications for individual DSSABs and their clients. At this point in time we do not know the impacts of their approach, on either the people we serve or how we operate. Time will tell. In the meantime, I thought it would be helpful to our discussions over the next few days to share with you some of the elements of their platform that may directly or indirectly impact what we do.

- Create a 75% refundable tax credit for child care costs for children aged 0 - 15 and respect parents by leaving to them the choice of what kind of child care is best for their kids.
- Increase the supply of affordable housing across the GTA while protecting the Greenbelt in its entirety.
- Lower Gas Taxes by 10 Cents a Litre.
- No Income Tax for Minimum Wage Workers.

- Help fill the skills gap by increasing access to apprenticeships and reforming the foreign credential recognition process to help qualified immigrants come to Ontario and contribute to the economy to their fullest potential immediately.
- End hallway health care by creating 15,000 new long-term care beds over the next 5 years and adding \$3.8 billion in new support for mental health, addictions and housing.
- Introduce free dental care for low-income seniors.
- Uphold moratorium on school closures until the closure review process is reformed.
- Provide an additional \$38 million in funding for all children with autism, above and beyond the funding already in the government's plan.
- Move forward with resource revenue sharing from mining, forestry and aggregates to help Northern towns and Indigenous communities share in resource development.
- Commit resources to combat domestic abuse, including elder abuse.
- Preserve rent control for existing tenants across Ontario.

Finally, there is the promise of finding 4% or \$6 billion in savings. What will be the impact, if anything, on Ontario Works, Child Care, Social Housing and EMS services.

Some of the promises of the new government will be beneficial to our clients and to our member municipalities. Others will present challenges to what we do.

It will be the job of NOSDA to support those initiatives that will make life better for our clients and to do our best to work with the new government to modify those elements that we believe will adversely affect either our clients or our operations.

We also need to recognize that we are in a transition period and that it may be months before we know exactly what the new Government will do, how they will do it and the timing for implementation. Your Board will remain vigilant, keep you informed and continue to advocate on your behalf.

I want to conclude with a paraphrase of a so called ancient Chinese curse: "We live in interesting times". Thank You

With that I now want to turn to the agenda of tonight's business session.

2.0 PRESENTATIONS

[The 2018 NOSDA AGM Presentations available can be viewed at www.nosda.net/agm/agm-documents#presentations](http://www.nosda.net/agm/agm-documents#presentations)

NOSDA Keynote Speech: Partners in Innovative Social Change, Jamie Rodrigues, Vice President, TD Securities

Opening

Thanks very much for having me here tonight. It's great to be in front of an organization working together to provide essential services in northern Ontario. During the day I work on a pretty noisy trading floor, and those that know me well know that I'm happy finding any excuse to get off the trading floor for a day or two, so I'm especially happy to be here today in Timmins.

Let me briefly introduce myself and my group. I work for TD Securities in the Derivative Products group, which is just another way of saying that we help organizations manage interest rate and foreign currency risk. My group partners with TD's commercial bank to come up with lending solutions that help customers, such as some of the ones in this room. A bit later I'll expand on that and walk through a few examples.

For the past few years I've mainly served the public finance sector, with most of my clients being hospitals, universities, schools, and municipalities. Many of the transactions done have been in Northern Ontario, and I spend a lot of time up here. Mike Penwarden and his team in Sudbury as well as the TD Commercial branches in Thunder Bay, North Bay and The Sault keep me busy working on transactions such as the one we did for Cochrane Seniors Complex.

I spend a lot of time thinking about how to help finance the public sector, including hospitals, and coincidentally my wife is an Emergency Room doctor in Toronto, and she actually did her residency in Sudbury. It's been commented by a few of our friends that you couldn't find two married people who knew less about what each other does for a living than my wife and me.

At a first glance there doesn't seem to be much overlap between an interest rate derivative professional and NOSDA, however I've spent the past week or so trying to find enough common ground to put a 25-minute speech together, and it turns out that there's actually quite a lot we can talk about.

So, tonight I'd like to touch on a few different areas. First, I want to talk briefly about TD's new initiative called the [Ready Commitment](#), which includes a commitment to advocate for affordable housing, an important part of the mandate of many NOSDA members. Secondly, I'd like to go into a bit of detail on how TD Bank and TD Securities work together to find lending solutions that can reduce many of the risk exposures present when lending money. This will then segue into talking about how we can partner with organizations such as NOSDA to find lending solutions with significantly less risk. I'll also briefly touch on a recent example we've done with the Cochrane Seniors Complex Building in Cochrane. Finally, I'll spend a minute discussing some of the main economic issues that will be driving interest rates, which will have an impact on costs. This is what I spend most of my day thinking about, so it's only natural I can spend at least a minute or two discussing this area.

TD Ready Commitment

My background is in banking and finance, not corporate citizenship, so I won't be going too in depth but in preparing for tonight I did speak at length with an executive in that group and

learned some very interesting things that I thought would be appropriate to highlight given the audience tonight.

You may have seen our new campaign that we've called the *Ready Commitment*

The ready commitment is our new platform that will deliver on our purpose to enrich the lives of our customers, communities and colleagues. It's part of our longstanding commitment to supporting those we serve and is a source of pride for us. We have a deep tradition of building strong, vibrant and inclusive communities. Together we have reached almost 700,000 people through our financial education programs. Thanks to TD Tree Days and environmental grants we have planted one million trees across Canada and the U.S.; and we are a recognized leader in inclusion and diversity.

The **Ready Commitment** is an evolution of this great work. We will engage and work with our colleagues, leverage our traditional banking activities to create social and business value, and work with our community partners to help open doors for a more inclusive tomorrow. And, to maximize our impact we will refocus our corporate giving around four drivers of change: *Financial Security (including affordable housing), Vibrant Planet, Connected Communities and Better Health.*

The world is changing quickly and as an organization, we need to make sure that we are adapting and evolving – to lead that change. We know from research that many people are concerned that they will be left behind, excluded from the social and economic opportunities of tomorrow. These anxieties have individual, family and societal effects that impact our collective confidence in a sustainable and inclusive tomorrow.

Helping to create the conditions so everyone has the chance to succeed and participate fully in what the future has to offer is a responsibility we take to heart. That was the primary impetus for the development of **The Ready Commitment**.

At the heart of The **Ready Commitment** is the ambition for everyone to feel confident that they can succeed. This requires working with others in the private, public and not for profit sector, to achieve this ambition.

We conducted both internal and external research to better understand the issues affecting society today, as well as those that may continue to affect us ten, or twenty years from now. Our analysis highlighted four areas where we felt we could have the greatest impact.

Our platform outlines four key goals that will open doors for an inclusive tomorrow in a differentiated, meaningful, authentic and measurable way. We see these areas as interrelated and will be looking for opportunities to invest in programs and projects that elevate more than one area at a time. When the four areas are addressed, we believe people will have the ability to feel confident about the future.

1. Financial Security: Our aspiration is to increase access to the opportunities people need to improve their financial security. We will do that through:

- Helping young people develop the skills they need for future financial security by focusing on early learning
- Supporting access to *affordable housing*. I know affordable housing is a critical mandate of many of the organizations here, and I'll be touching on an example a bit later on.

- Creating and preparing people for the jobs of tomorrow through training, reskilling and support for entrepreneurship and small business
- Creating better financial literacy in a digital age.

On a side note, I put together most of this speech on Sunday, while sitting on the deck of my in-laws cottage in Beaverton on Lake Simcoe. And my 13-month old daughter is running around, blowing bubbles with her grandmother, and I thought about what the world is going to look like when she's just finishing school twenty years from now and what the jobs are going to look like. We probably don't even have job titles yet for many of the jobs that will exist at that time.

2. Vibrant Planet: Our goal is to help elevate the quality of our environment so that people and economies can thrive. Our priority areas to do this are:

- Targeting \$100 Billion (CAD) to supporting the transition to a low-carbon economy
- Enhancing and activating green spaces to build stronger and more sustainable communities.

3. Connected Communities: Our aspiration is to create opportunities for everyone to participate and be included in their community. We will do this by:

- Investing in opportunities for diverse groups to come together through shared experiences
- Supporting arts and culture that create new narratives and amplify all the voices in our communities
- Responding to local needs where people need help to integrate into community.

4. Better Health: Our goal is to support more equitable health outcomes for all. We will do so by: Investing in the discovery and implementation of innovative solutions that help to increase access to care.

In total our plan is to give 1 billion dollars to these initiatives by 2030.

TD Bank and TD Securities – Partnering Together to Offer Risk Management Solutions

When the TD commercial branches in northern Ontario partner with TD Securities for lending solutions, we're able to offer greater flexibility and cost effectiveness over some conventional financing.

This is hardly the forum for a deep dive into loan structuring, but there are a few high-level points worth mentioning, as you may be wondering why we work together with our clients.

Interest rate certainty and benefits of derivatives

The first is that TD Securities can customize lending in such a way that interest rate risk can be removed for the full repayment schedule. For example, when I'm doing the financing for a new building at a university or for a new hospital, if the administration wants to repay the loan over 30 or 35 years, we can create interest rate certainty for the full life of the loan. In many cases for conventional lending, there may be multiple points in time over that same 35-year period where the interest rate would need to be rebooked at the then-current interest rate. For anyone with a mortgage on their house they can relate to this. A single, long-term interest rate provides our clients with certainty that can be used for planning, by taking the guess work out of future interest costs.

In addition to longer-term interest rates compared to traditional financing, another advantage of this type of lending is that you can lock-in an interest rate for a loan starting well into the future. I've done transactions where I've locked in an interest rate on a building before the ground is broken. Again, this provides a level of cost certainty that can give clients comfort that they have a known interest rate waiting for them at the end of a construction project for a future funding. There are additional benefits, but we can save those for future conversations.

TD and NOSDA - A Winning Partnership - Working together is mutually beneficial

I can say with confidence that when TD and partners such as NOSDA members come together, it really is a mutually beneficial where both sides can be made better off for it. Sometimes there can be circumstances where a private sector lender such as TD could compliment or be an alternative to public sector financing, and our door is always open to having that conversation.

When you work with TD, you are partnering with a bank that has deep roots in Northern Ontario, with dedicated commercial banking teams in Sudbury, North Bay, the Sault and Thunder Bay, and will make the drive anywhere in between. I've been involved in a few of these transactions, sometimes hours away in another town, and I may have gotten a speeding ticket or two on the Trans-Canada Highway getting to or from some of these meetings. Unfortunately, at TD they don't let you expense those. But the drives were quite pretty so it was worth it.

TD is interested in finding new partnerships in this area, and our door is always open to exploring new ideas. Feel free to call any one of us if you want to bounce something off of us. We also are happy to help organizations plan their projects. We will spend time assessing any potential lending opportunity.

In partnering with organizations such as NOSDA, we are getting a high-quality clients with stable cash flows. This can make getting credit approval for these projects easier.

It's also worth noting that TD has the highest credit rating in North America and is one of the safest banks in the world, so when you combine this with the high credit quality of NOSDA partners, we can see that this is a natural fit.

A quick case study might be helpful, and the recent transaction involving the Cochrane Seniors Complex building is a prime example of how TD Bank and TD securities can work together to offer a lending solution with less risk and more flexibility.

A few years ago, CDSSAB engaged CGV Developments to build the Cochrane Seniors Complex. By working with TD, the CDSSAB was able to secure a fixed interest rate on the purchase price of the building for the full life of the repayment period.

These types of projects have been keeping me really busy lately. Given the demographic trends in Canada, retirement homes, nursing homes and other types of assisted living facilities are being built at a rapid pace. If any of these or similar projects are on your radar, we'd be happy to take a look.

As I mentioned before, TD is always looking forward to finding new partnerships to finding lending opportunities. So, if this example sounds like something similar to a project you've got in mind, please give us a call.

What Keeps me up at Night

Access to the risk management techniques offered by working with TD Bank and TD Securities to me is more important than ever, as market volatility is at the highest it has been in some time.

Trading Relations

There is currently a lot of uncertainty over our future trading relations with our neighbors to the south as well as Mexico. This can have large impacts on the costs of goods and services, both domestically as well as goods that we import. This uncertainty also can impact our labour market in various industries, as companies making their capital plans sit on the sidelines waiting for clarity. I know I'll be sleeping better when a resolution has been found, leading to more certainty as firms can plan with more confidence. I know the Bank of Canada has this on their radar and is one of the main factors in their own decisions on the future path of interest rates.

Quantitative Easing Ending

In response to the Global Financial Crisis, central banks around the world initiated huge bond buying programs in order to keep interest rates low and inject liquidity into the banking system. Central banks in Europe, Japan, and the United States have already, or are in the process of, winding these programs down. The current unknown is how far interest rates are going to rise to this new equilibrium now that these organizations are no longer the buyer of billions of dollars of government debt. The economist forecasts vary from a hundred to several hundred basis points, which could put a strain on the finances of many clients who are very sensitive to interest rates.

These are the two main things that are keeping me up at night when I think about the future path of interest rates. This is why I think this is an attractive time to be locking in longer term interest rates. I don't have a crystal ball on where things are going, but it could be prudent for our clients to have interest cost certainty, and that's one of the things that we can provide for NOSDA and its members.

I know I've touched on a number of topics tonight; hopefully I've provoked some ideas or thoughts that may enable us to work together. Again, I know myself and the TD commercial banking branches in northern Ontario are looking forward to working together to find mutually beneficial, strategic opportunities. Thank you.

Working Together: Gaining an Effective Voice – Howie Wong, CEO, HSC

Howie Wong, CEO at Housing Services Corporation spoke on the roles of HSC and the partnerships it has worked on over the past few years. It was established under *Housing Services Act* of Ontario and offers business solutions in Group Insurance, Energy, Capital Investments and Housing Regeneration. Their clients include Service Managers, Local Housing Corporations, non-profits and co-ops. It is governed by a Provincial stakeholder board.

Howie Wong indicated that the Big Challenges facing social housing in Ontario include uneven government funding, doing more with less, an aging housing stock, and greater demand for more affordable housing.

HSC's response to these challenges have included developing a Capital source for housing developers through assisting in the creation of a Housing investment bank and reducing costs through the bulk purchasing of insurance and gas.

HSC and NOSDA have developed a good partnership by openly communicating, co-hosting SHARE events, close staff-to-staff working relationships, having Northern members on the HSC Board (including two Northern Chairs) and supporting each other's strengths.

Using Memoranda of Understanding (MoU) – Justin Marchand, Executive Director, Ontario Aboriginal Housing Services (OAHS), Elisa MacFarlane, Ontario Municipal Social Services Association (OMSSA) and Juliet Nicolet, Policy Director, Ontario Federation of Indigenous Friendship Centres (OFIFC)

Justin Marchand spoke about the growing relationship between OAHS and NOSDA and its members. He spoke of how his predecessor, Don McBain worked at getting a Memorandum of Understanding with NOSDA, culminating in its signing at the 2014 NOSDA AGM. He cited the idea of coming together – Getting together, Working together and Staying together – as a model for the OAHS/NOSDA partnership. Hope was expressed for a long and mutually beneficial relationship between the two organizations.

Elisa MacFarlane spoke about OMSSA's relationship with NOSDA – 'A strong OMSSA means a strong NOSDA'. She talked about the OMSSA 're-set' of the past couple of years and the MOU it signed with NOSDA in 2016. She then recounted a Face to Face Meeting held in My, 2018 where the Boards of both OMSSA and NOSDA were present in Thunder Bay. She indicated that in future, no OMSSA policy paper would be prepared without a Northern lens, and that they would work together to avoid duplication. She also spoke about going forward that the organizations share calendars, agendas, policy papers, share research and orient new hires to each other's organizations.

Juliette Nicolet spoke on OFIFC's relationship with NOSDA that stretches back to 2013 to the signing of an MOU in North Bay. She discussed their 28 Friendship Centres – of which 15 are in Northern Ontario. She said the OFIFC MOU embodies the mutual spirit of community development and improving quality of life for our respective client groups. She indicated that the MOU makes sense – we share a client group, we have service delivery overlap, and that there is goal complementarity. She urged attendees to review the Ontario Urban Indigenous Action Plan which supports culturally based/sensitive service delivery. Future meetings on directions for the organizations to work on, were pledged.

Richard Joly, Vice President of Home and Community Care, North East Local Health Integration Network (NE LHIN)

Catherine Matheson, General Manager of Community Development, City of Greater Sudbury and recent secondee to the NE LHIN introduced Richard Joly. He cited a group of facts to begin his presentation: the NE LHIN is one of the largest of 14 LHINs in Ontario, we are responsible for planning, integrating, and funding health care services for about 550,000 people across 400,000 square kilometers. It also provides home and community care services to 17,000 people across Northeastern Ontario, including nursing, personal support, occupational therapy, physiotherapy, social work, speech language pathology, and dietetic services. He noted that the NE LHIN employs about 700 people across 20 offices.

Richard Joly noted that the NE LHIN holds accountability agreements with about 150 health service providers who deliver front-line care and indicated that they would be willing to recognize NOSDA as a vendor to make it easier to do projects with and for the NE LHIN.

Richard Joly the screened a short but powerful film called '*Betty's Journey*', that highlights some of the difficulties and duplications there are within the long-term care system.

Fred Gibbons, President, Northern College of Applied Arts and Technology

Brian Marks, CAO of the Cochrane District Social Services Administration Board introduced Fred Gibbons, President of Northern College. Fred Gibbons stated that Northern College is the smallest community college in Ontario. He noted that community colleges are underfunded and due to demographic shifts of lower enrollment in primary and secondary schools across the North due to declining birthrates, that International students and indigenous programs are the main sources of enrollment growth for Northern College. He noted that Northern has a great track record for employment of their graduates. Their graduates have jobs available when they finish due to the design of their courses and the close cooperation the school has with employers across the North.

Changes in the Workplace: Marijuana, PTSD and Bill 148 - Paul Schwartzman, Lawyer with Hicks, Morley, Stewart, Storie, LLP

Don Studholme introduced Paul Schwartzman, a management labour lawyer with Hicks, Morley, Stewart, Storie, LLP to give a presentation and take questions and answers on Labour Law on proposed Marijuana law changes, Post Traumatic Syndrome in the Workplace and implications of recently passed regulations on Bill 148.

Mr. Schwartzman stated that its important for employers to know their workplace, know what resources that they have available to address problems in these areas, to – at a minimum – have a policy on issues of concern and to educate your management and employees on those policies so everyone knows what the rules are in your workplace.

Working with Municipal Associations – Lynn Dollin, President, Association of Municipalities of Ontario (AMO); Alan Spacek, President, Federation of Northern Ontario Municipalities (FONOM) and Kevin Holland, Board Member, Northwestern Ontario Municipal Association (NOMA)

Iain Angus introduced the panellists and Lynn Dollin, President of AMO started off. She indicated as all presenters did that they valued NOSDA highly and welcomed NOSDA's input into their policy positions. She stated that municipalities need money to fund local costs of service delivery that should not be on the local property taxpayer. She expressed that a 1 cent increase in the HST that would be dedicated to municipalities would go a long way to alleviate pressures on municipal tax bases.

Alan Spacek commented that FONOM and NOSDA has worked well together and have a 'common voice' with regards to most social policy field issues. He stated that FONOM is expanding its advocacy strategy and partners to include the Nishnabe Aski Nations (NAN) because of the commonality of their respective issues (i.e. the Endangered Species Act).

Kevin Holland spoke on the need to recognize the respective size of municipalities when considering their capacity to implement policies or programs.

Communications between the organizations was emphasized in these changing times and it will be more important than ever to work together on common issues.

Insurance Update: Brian Laur, Director, Insurance Services, Housing Services Corporation

Brian Laur spoke on HSC's role in providing affordable insurance to the social and affordable housing sectors in Ontario. He mentioned that HSC's goal is to introduce an efficient, integrated Risk Management and Insurance program designed to reflect NOSDA's unique exposures and capitalize on the mutually supportive nature of this organization. He indicated that NOSDA would do well in the insurance marketplace if they were to seek insurance for its non-housing assets as well and commended NOSDA senior representatives for their recent 'pitch' to insurers in this regard. He noted that HSC will cooperate further to help keep NOSDA insurance rates competitive.

Health Sciences North Update: Dominic Giroux, President and Chief Executive Officer, Health Sciences North (HSN) and Health Sciences North Research Institute (HSNRI)

Dominic Giroux was introduced by Iain Angus, Executive Chair, NOSDA. Dominic Giroux gave an inspiring keynote presentation related to health care in the North.

Regionalized Health Care: Blaise MacNeil, President and CEO, Timmins and District Hospital, Rob Smith, EMS Co-Lead, Manitoulin-Sudbury District Services Board (M-SDSB) and Jean Carriere, EMS Co-Lead, Cochrane District Social Services Administration Board (CDSSAB)

Dan McCormick welcomed speakers and Rob Smith started off by saying that 85% of the Province of Ontario's geographic size is Northern and that 6% of the province's population lives here. That population is covered by 5 referral hospitals, and that distances are a big issue for health care delivery in the North. He said that how people get to health care in the North needs to be considered when planning regional health care delivery.

Blaise MacNeil spoke of his experience of health regionalization in Nova Scotia and that Ontario has the most complex health delivery system in Canada. After some discussion, he noted that there is a case to be made for regional health care governance in the North and back office functions could also be regionally delivered.

Jean Carriere posed a question – ‘Are we regionalizing the right things? If people can’t get to health care or can’t get there on time, can regionalization work? He noted that the health system is fragmented and that ‘turf protectionism’ is costing the system a lot of money. He also raised the fact that ‘frequent flyers’ – people who use the health care system for a variety of problems due to their poverty, addiction or mental illness needs to be addressed to save the system money.

All agreed that there is an urgent need for adolescent mental health services everywhere in the North. Consistent planning, joint targets for cost reduction and dedicated efforts across the health care spectrum are necessary.

Concluding Remarks – Iain Angus

Janet Gawne oversaw the acclamation of Barry Baltessen for a one-year term as Vice Chair; both she and Iain Angus have one year left in their terms. Voting occurred on Resolutions and all passed unanimously. Iain Angus wished everyone well and a safe journey home.

Next year’s AGM (2019) will be co-hosted by The Sault Ste. Marie DSSAB and the Algoma DSSAB.

2018 SPEAKER BIOGRAPHIES

Partners in Innovative Social Change

Keynote Speaker: Jamie Rodrigues, Vice President, TD Securities

Jamie Rodrigues has over ten years of experience in various sectors of the financial services industry. He currently works in the Derivatives Origination group at TD Securities where he has spent the last five years providing interest rate and currency hedging solutions to TD's clients. He has worked extensively with many of Ontario's largest public-sector entities, including many municipalities, universities, schools, and hospitals throughout the province. Prior to joining TD, Jamie spent time at Ontario Teachers' Pension Plan, CEM Benchmarking and Accenture.

Jamie Rodrigues received his BA in economics from McMaster University, holds an MBA from the Rotman School of Management and completed the Collaborative Master's program in Asia-Pacific Studies at the Munk School of Global Affairs, both at the University of Toronto. He is also a CFA Charter holder.

In his spare time, Jamie is an avid golfer and bridge player. He also enjoys cooking for his wife and one-year old daughter.

Presentation: Working Together - Gaining an Effective Voice

Howie Wong, Chief Executive Officer, Housing Services Corporation (HSC)

Howie Wong is CEO of the Housing Services Corporation. Prior to becoming CEO, Howie served as HSC's Chief Operating Officer. Howie joined HSC in 2007, serving in a dual role as both its part-time General Counsel and the General Counsel of Toronto Community Housing Corporation (TCHC). At TCHC, Mr. Wong served in a range of senior roles since 2005. In addition to his duties as General Counsel, Howie was TCHC's Corporate Secretary and was a member of the organization's Executive Team. Prior to joining TCHC, Howie practiced business law at Gowling Lafleur LLP for over 18 years. He is a member of the Ontario Bar Association, the American Bar Association and the Association of Corporate Counsel.

Panel Discussion: Using Memoranda of Understanding

Justin Marchand, Executive Director, Ontario Aboriginal Housing Services (OAHS)

Justin Marchand joined Ontario Aboriginal Housing Services in 2009 as Programs Delivery Manager and was appointed Director of Corporate Operations in 2013. He is Métis and his Aboriginal ancestry comes from Algonquin and Mi'kmaq Nations. Among other designations, Justin is also a Chartered Member of the Chartered Institute of Housing. He is passionate about helping people and understands that having adequate shelter is one of the most basic human needs. Justin believes that Indigenous people who have safe and affordable housing

that is culturally appropriate provides an opportunity to build and improve other areas of their lives and to fully participate in their communities.

Elisa McFarlane, Ontario Municipal Social Services Association (OMSSA)

Elisa McFarlane is the Executive Director of the Ontario Municipal Social Services Association (OMSSA). OMSSA supports, connects and advocates for Ontario's service system managers in the planning and management of human services.

Elisa is an outcome driven, change leader with extensive executive leadership experience in the not for profit, government and corporate sectors. She has worked at senior levels for the Ontario Power Organization, Toronto Hydro Energy Services, Toronto Community Housing and the Public Service Health and Safety Association.

Elisa McFarlane brings practical solutions to organizational design, member stewardship, compliance, governance, financial/funding issues and process change. Her approach is to be engaged with organization members, funders, governments and employees. She has her master's in economics from the University of Toronto and advanced education in civic leadership, strategic planning, governance and corporate evaluation. She is also conversant in French and Italian.

Juliette Nicolet, Policy Director, Ontario Federation of Indigenous Friendship Centres (OFIFC)

Juliette Nicolet is the Policy Director at the Ontario Federation of Indigenous Friendship Centres, a position she has held for eleven years. Prior to that she articulated then served as counsel for three years at the Ministry of the Attorney General of Ontario. She holds an MA in Political Science from the University of Toronto and obtained both her LLB and her BCL at McGill University.

Juliette supervises a unit of eight policy analysts covering a range of subject areas related to advancing public policy supportive of Friendship Centres at the municipal, provincial and federal levels. In her work vis-à-vis the provincial government Juliette sits on various urban Indigenous technical tables with ministries across the provincial government.

Juliette has worked consistently to make the connection between government policy and people's lives on the ground in order to inform policy development in a coherent and constructive way, with the resulting landscape facilitating the creation of programs and services that achieve real outcomes for real people. She has extensive relationships and experience with Friendship Centres and has substantially supported their capacity for local engagement and service delivery as community hubs in the urban Indigenous community.

Presentation: Working with the New LHINs
Richard C. Joly, BScN, MBA, CHE, Vice-President, Home and Community Care
North East Local Health Integration Network

Richard Joly leads a talented team of health professionals who share his passion and commitment to providing Northeastern Ontario residents and their families with quality home and community care. Richard holds a diploma in nursing from Cambrian College in Sudbury, a BScN from Laurentian University in Sudbury and an MBA from Franklin University in Columbus, Ohio. In 2013, Richard received his CHE designation from the Canadian College of Health Leaders (CCHL)

Over a career spanning two decades, Richard has held senior executive positions with several regional health care organizations, including the North East Local Health Integration Network (as Senior Director, Performance and Accountability), Manitoulin-Sudbury Community Care Access Centre (CCAC) and Olsten Health Services (now Bayshore Health Care). Richard joined the North East CCAC in 2006 as the founding CEO. With the 2017 transition of CCACs into LHINs, Richard was appointed as Vice-President, Home and Community Care with the North East LHIN. Richard has continued to work collaboratively with colleagues and health system partners to ensure individuals across the North East experience an effective, safe and seamless continuum of care.

Presentation: Educational Partnerships – A Key to True Service System Management
Fred Gibbons, President, Northern College

Mr. Gibbons was selected as the seventh President of Northern College, effective July 1, 2009. Prior to assuming the role of President, Mr. Gibbons held various senior positions with the college including Executive Regional Director; Executive Director, Staff Development and Human Resources; Registrar; and Principal of the Haileybury School of Mines.

President Gibbons chaired the development of a strategic plan for the revitalization of the Kirkland Lake Campus that has seen increases in student enrolment and new investments in equipment, technology, programs and facility improvements. Along with his Senior Management Team, President Gibbons led the development of the college's 2016-2020 Strategic Plan.

Mr. Gibbons has been instrumental in the creation of a polytechnic partnership in Mumbai, India and continues to lead in the creation of several joint venture partnerships with colleges and universities located in China.

In his capacity as President of Northern College, Mr. Gibbons participates on a number of provincial and national committees including Chair, Colleges Ontario, Chair, Committee of Presidents and Committee of Presidents' Executive Committee and leadership positions in many other Boards and Committees in the North and provincially.

Presentation: Changes in the Workplace: Marijuana, PTSD and Bill 148
Paul Schwartzman, Hicks, Morley, LLP

Paul Schwartzman is a labour and employment lawyer in Hicks Morley's Toronto office. Paul provides advice and representation to both public and private sector employers on wide range of human resources matters including: employment contracts, grievance arbitrations, interest arbitrations, labour disputes, collective bargaining, wrongful dismissals, constructive dismissals and human rights applications. Paul is a graduate of the joint Master of Industrial Relations/Juris Doctor program through the Faculty of Law at Queen's University. Prior to law school, Paul graduated with distinction from McGill University with a Bachelor of Commerce degree where he pursued a concentration in labour-management relations.

Presentation: Insurance Update
Brian Laur, Director, Insurance Services, Housing Services Corporation (HSC)

Brian Laur is an ex-municipal independent claims adjuster turned affordable housing risk manager. From 1984 to 1999, he was an Independent Insurance Adjuster for the Municipality of Metropolitan Toronto. In 1999, he became Senior Risk Analyst with the City of Toronto. From there, Brian moved to a senior position as Risk Manager with Toronto Community Housing in 2004. Currently he is the Director, Insurance Services with the Housing Services Corporation.

Panel Discussion: Working with Municipal Associations
Lynn Dollin, President, Association of Municipalities of Ontario (AMO)

In 2016 Lynn was elected President of the Association of Municipalities of Ontario (AMO). She has held a seat on AMO's Board of Directors since 2011 and in 2014 was elected to the position of Chair of the Ontario Small Urban Municipalities (OSUM). In her role as President, and as a Board Member, Lynn was appointed to the AMO Executive Committee and sits at the MOU Table representing municipal interests in discussions with the Provincial government.

At the local level, Lynn has represented the Town of Innisfil since 1994. First as Councillor for twenty years, and as Deputy Mayor since 2014. She is a member of the Ontario Municipal Water Association Board. Lynn has a diverse background in representing municipal interests, including being one of only 19 people throughout Ontario to receive an appointment by the Ontario Minister of the Environment to serve as chairperson of the South Georgian Bay Lake Simcoe Source Protection Committee.

Lynn is an advocate for continuous improvement of the delivery of core services in an efficient and effective manner; undertaking regular reviews to ensure we are meeting our communities' expectations and strengthening the bond between Ontario municipalities.

Kevin Holland, Executive, Northwestern Ontario Municipal Association (NOMA)

Kevin is the operations manager of Holland Enterprises, a family owned business located in the Township of Conmee that specializes in the construction of custom fire trucks and commercial truck bodies.

Kevin is the Mayor of the Township of Conmee and a new NOMA board member.

Kevin has been a member of Conmee Council for 27 years, serving 6 years as a Councillor and 21 years as Mayor.

He is currently serving his 6th year as a board member of TBDSSAB.

He is the chair of the Lakehead Police Services Board, Board member of the Rural Cupboard Food Bank, Vice chair of the Lakehead Rural Planning Board, Vice chair of the Lakehead Rural Municipal Coalition, as well as serving on numerous other committees and boards within the Township of Conmee and across the region.

Kevin has spent many hours volunteering in his community and region including 21 years on the Conmee Emergency Services, and chair of the former Thunder Bay District Emergency Measures Organization as well as a number of business organizations.

Kevin is married to his wife Lori and has two children.

Mayor Alan Spacek, Mayor, Town of Kapuskasing, President, Federation of Northern Ontario Municipalities (FONOM)

Mayor Alan Spacek was recently acclaimed to his second term as Mayor for the Town of Kapuskasing. An active resident of the community, Mayor Spacek is a strong proponent of economic development and emphasizes the importance of positioning the community to benefit from all opportunities. A consensus-builder, he provides his ability and expertise to numerous organizations and provincial agencies, for the benefit of his community and region.

Mayor Spacek is President of the Federation of Northern Ontario Municipalities (FONOM), Northeastern Ontario Municipal Association (NEOMA), is Vice-Chair on the Cochrane District Social Services Administration Board and is a member of the Executive Committee of the Association of Municipalities of Ontario. He also Chairs the Kapuskasing Economic Development Corporation and Police Services Board and is a member of many local and regional committees.

Keynote Speaker: Dominic Giroux, President and Chief Executive Officer, Health Sciences North (HSN) and CEO, HSC Research Institute

Dominic Giroux is a well-known Community Leader and Bilingual senior executive with 20 years of successful executive leadership experience in the public sector and health policy setting delivering results working with outstanding colleagues who lives in Greater Sudbury.

He is currently President and Chief Executive Officer at Health Sciences North as well as being CEO of the Health Sciences North Research Institute after 9 years as President and Vice-Chancellor of Laurentian University. Before that, Dominic was Assistant Deputy Minister at the Ministries of Education and Training, Colleges and Universities for the Government of Ontario. He began his career as Executive Director of Administrative Services, Conseil des École's Catholique de langue Française du Centre-Est, Ottawa.

Dominic has an MBA from HEC at the Université de Montréal, a Bachelor of Education and a Bachelor of Social Science in Public Policy and Management from the University of Ottawa.

Panel Discussion: Regionalized Health Care

Blaise MacNeil, President and Chief Executive Officer, Timmins and District Hospital

Blaise has over 25 years of experience as a CEO in progressively larger and complex health organizations with a degree of Bachelor of Science, Bachelor of Education, Master of Health Administration and Certified Management Accountant. Originally from Nova Scotia, just relocated to Timmins in June of 2015. He is an advocate for quality and patient safety both within organizations managed, and nationally and internationally as a Surveyor with Accreditation Canada. He served as President and CEO of the South West Nova District Health Authority, one of the largest health regions in Nova Scotia which includes three acute care hospitals, public health, mental health and addictions from 2001 to 2015.

Robert Smith, Chief, Paramedic Services, Manitoulin-Sudbury District Services Board

A proud father and husband, Chief Robert Smith has been involved in the Paramedic System in Ontario for more than 33 years, starting his career in Haliburton County in early 1985. Rob went on to work for Metropolitan Toronto Department of Ambulance Services before accepting a position in the late 1987 with the Ministry's Air Ambulance system as one of the early Critical Care Paramedics. In 2000, Rob moved to the City of Greater Sudbury as part of the transition team, and over the next 11 years became a Deputy Chief. In 2011, Rob accepted the position of Associate Vice President of Ornge, Operations, but in 2015, he returned to Manitoulin-Sudbury DSB Paramedic Service as the Deputy Chief, and in early 2017 was appointed Chief.

Rob has an undergraduate degree in Paramedicine, and a master's degree in Emergency Management. His focus relates to resilience development for vulnerable members of society.

Jean Carriere, Director and Chief, EMS, Cochrane District Social Services Administration Board

Jean Carriere is Director and Chief of EMS and has been in the Paramedic profession while serving Timmins and the Cochrane District for 22 years. He has been involved in promoting the Paramedic profession as an executive member of the union, supervisor, instructor, evaluator, manager and leader.

Jean is a recipient of the N.H MacNally Award for Bravery received in May 2008 for a call completed the previous year. Jean is currently the Northern Ontario representative for the Board of the Ontario Association of Paramedic Chiefs. He is also a representative on the Ontario Data Committee and Provincial Dispatch Committee, representing Northern interests.

Jean is a proud father of two and shares his time with his wife who is the President of their Real Estate appraisal firm in Timmins.

2018 RESOLUTIONS



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018- 1

Originator: **Staff**

Report/Background: **Approval of 2017 Proceedings**

Date: June 12, 2018

Moved By: Barbara Marlow

Seconded By: Leslie Gamble

BE IT RESOLVED THAT the Proceedings from the NOSDA AGM dated June 2017 held in North Bay, Ontario be accepted as recorded.

Carried

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Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018- 2

Originator: **Staff**

Report/Background: **Election of AGM Activity Chairs**

Date: June 12, 2018

Moved By: Bob Katajamaki

Seconded By: Lucy Kloosterhuis

BE IT RESOLVED THAT Janet Gawne be Nominated Chair of the Nominations Committee; and that Barry Baltessen be Nominated as Chair of the Resolutions Committee and that Barbara Marlow be Nominated as Chair of the Evaluation Committee.

Carried

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Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018- 3

Originator: **Staff**

Report/Background: **Approval of 2017 Financial Statement**

Date: June 12, 2018

Moved By: Steve Black

Seconded By: Ross Donaldson

BE IT RESOLVED THAT the 2017 Treasurer's Report be accepted as circulated.

Carried

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Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018- 4

Originator: **Staff**

Report/Background: **DSSAB Act Review**

Date: June 14, 2018

Moved By: Leslie Gamble

Seconded By: Ken Perry

WHEREAS the Minister of Community and Social Services undertook a District Social Services Board Governance and Accountability Review in the fall of 2017 to inform their decision making with respect to improving DSSAB governance and accountability; and

WHEREAS the Ministry staff along with consultants from OPTIMUS/SBR met with over 300 people in Northern Ontario between September 6 and October 19, 2017 to discuss the District Social Services Administration Board Act in the 10 Districts across the North that have District Social Services Administration Boards; and

WHEREAS the consultations resulted in a number of common themes and recommendations from DSSABs and their member Municipalities including changes and improvements to the DSSAB Act, Regulations, Accountability and Transparency, Rules of Governance and Legislative Oversight, better coordination between Ministries that have roles with DSSABs with one point of senior level contact with the Provincial Government, issues related to Performance Reporting and Data Collection, Term Start Dates for Board Members, as well as Access to Borrowing from Infrastructure Ontario; and

WHEREAS the DSSAB Act is missing a number of key governance requirements that should be incorporated into legislation/regulation as compared to governance-related regulations associated with other legislation, such as the Business Corporations Act, including Duties of the Board and a Code of Conduct for Board Members; Description of mandatory programs and services; Board member remuneration; Disclosure of financial records; Use of reserve funds; and Provisions on nepotism, the sale of land, and reserve fund investments (applied from parts of the Municipal Act) and this should be rectified; and

WHEREAS some requirements in the DSSAB Act conflict with other pieces of legislation such as the Municipal Act, Housing Services Act, Corporations Act, etc. which results in ambiguity, DSSAB Board term start dates should be more aligned with municipal council terms and DSSABs should have access to/Borrowing from Infrastructure Ontario.

THEREFORE BE IT RESOLVED THAT the 2006 interim guidelines on Governance and Accountability developed by the Ministry of Community and Social Services be updated in consultation with the DSSABs and incorporated into DSSAB Act Regulations; and

FURTHER BE IT RESOLVED THAT the revisions to the DSSAB Act, Regulations and Accountability Guidelines include improvements to the cohesiveness of the legislative framework through consolidation of all relevant Acts and Regulations to assist in clarifying the role and responsibilities of DSSABs; and

FURTHER BE IT RESOLVED THAT the final report which was to be completed in December 2017 by the consultants to the Ministry be provided to the DSSABs so that, in consultation with the DSSABs, the Ministry improvements to the DSSAB Act, Regulations and Governance and Accountability Guidelines can be finalized and implemented in a timely manner; and

FURTHER BE IT RESOLVED THAT the DSSAB Act be regularly reviewed so that the DSSAB Act and regulations are adapted to changes in the environment; and

FURTHER BE IT RESOLVED THAT any and all revisions to the DSSAB Act that result from the DSSAB Act Review process must not result in any increases in to the Municipal Levy of any DSSAB.

Carried

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Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018-5

Originator: **Staff**

Report/Background: **Community Paramedicine Funding**

Date: June 14, 2018

Moved By: Lucy Kloosterhuis

Seconded By: Steve Black

WHEREAS the LHINs are responsible for integrated health planning; and

WHEREAS the LHINs are now responsible for home and community supports, given the integration of the Home and Community Care Access Centres.

THEREFORE BE IT RESOLVED THAT the Ministry of Health and Long-Term Care establish a framework by which the LHINs and NOSDA members, who delivery Paramedic services, and desire to provide Community Paramedic Services must enter into direct planning and agreements to operate the 100% provincially funded Community Paramedicine programs; and

FURTHER BE IT RESOLVED THAT the Ministry of Health direct the LHINs to expand the Community Paramedicine program in all regions in Northern Ontario where NOSDA members have demonstrated need, with 100% provincial funding.

Carried

Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018-6

Originator: **Staff**

Report/Background: **Integrated Health Service Planning**

Date: June 14, 2018

Moved By: Ken Perry

Seconded By: Leslie Gamble

WHEREAS the LHINs are responsible for integrated health service planning; and

WHEREAS the social determinants of health are some of the largest factors in health outcomes for Northern Ontario citizens; and

WHEREAS NOSDA members are provincially designated service system managers for Social Services, Children's Services and Social Housing and homelessness prevention in Northern Ontario and in many cases the designated delivery agents for Land Ambulance Paramedic Services, and are responsible for the planning and administration of key social determinants of health impacting health outcomes and the wellness of our communities; and

WHEREAS the social determinants of health are some of the largest factors in health outcomes for Northern Ontario citizens; and

WHEREAS District Social Service Administration Boards and local governments have mandated responsibility, expertise and influence on the social determinants of health through program delivery with the consideration of broader health system.

THEREFORE BE IT RESOLVED THAT the Ministry of Health and Long-Term Care establish a framework by which the LHINs and NOSDA members engage directly in integrated health service planning, local planning and healthcare resource allocation to address issues affecting the social determinants of health which includes joint approval of related expenditure allocations; and

FURTHER BE IT RESOLVED THAT the Ministry of Health and Long-Term Care direct the LHINs to engage NOSDA members, at a senior management level, at all sub region planning tables in Northern Ontario; and

FURTHER BE IT RESOLVED THAT this activity leads to the appropriate implementation of the Northern Health Equity Plan.

Carried

Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018-7

Originator: **Staff**

Report/Background: **Child Care Equity**

Date: June 14, 2018

Moved By: Steve Black

Seconded By: Lucy Kloosterhuis

WHEREAS access to affordable, high quality child care is vital to the social and economic fabric of Northern Ontario; and

WHEREAS research clearly demonstrates that access to high quality child care positively impacts children, families and is a significant factor in successful lifelong learning; and

WHEREAS research also clearly demonstrates that fair and equitable compensation of Early Childhood Educators is directly linked to the provision of high quality child care; and

WHEREAS Early Childhood Educators compensation is and has been significantly less than peer educators employed within the education sector; and

WHEREAS compensation inequity is negatively impacting the ability of child care providers to attract and/or retain top talent.

THEREFORE BE IT RESOLVED THAT NOSDA call on the Ministry of Education to develop and implement a compensation model for the Early Years sector that is equitable to peers employed in the education sector; and

FURTHER BE IT RESOLVED THAT the model be funded 100% by the Province of Ontario.

Carried

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Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018-8

Originator: **Staff**

Report/Background: **Regulations under the Child Care and Early Years Act that affect Home Child Care Agencies and Home Child Care Providers**

Date: June 14, 2018

Moved By: Ken Perry

Seconded By: Ross Donaldson

WHEREAS the Provincial Child Care and Early Years Act, O. regulation 137/15 includes requirements for Home Child Care Agencies and Home Child Care Providers effective September 1, 2017; and

WHEREAS the new requirements in regard to privately placed children may have the unforeseen impact of affecting the contractual relationship of independent contractors of Home Child Care Providers as well as increasing the liability of Home Child Care Agencies; and

WHEREAS such an impact may place the ongoing viability of licensed Home Child Care Agencies and Home Child Care Providers at risk;

THEREFORE BE IT RESOLVED THAT we urge the Minister to review the current regulations so that the integrity of the Home Child Care Program as independent contractors is maintained, and the liability exposure of the Home Child Care Program is not adversely affected; and

FURTHER BE IT RESOLVED THAT the Ministry provide CMSMs/DSSABs with a guarantee that the regulations will not adversely affect the independent contractor status and that any additional costs from increased liability or from a loss of independent contractor status will be borne by the Ministry of Education.

Carried

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Iain Angus, NOSDA Chair



2018 Annual General Meeting

Timmins, Ontario

Resolution # 2018-9

Originator: **Staff**

Report/Background: **Well-Being in Our Schools, Strength in Our Society**

Date: June 14, 2018

Moved By: Leslie Gamble

Seconded By: Ken Perry

WHEREAS CMSM/DSSABs in NOSDA are concerned that the Ministry of Education engagement and discussion papers are not inclusive of the whole education system from birth to post-secondary school; and

WHEREAS research has proven that it is important for children to have high quality early learning and child care experiences to support them in school readiness, life-long learning and overall well-being.

THEREFORE BE IT RESOLVED THAT future documents and the overall approach of the Ministry of Education connect the whole education system from birth to post-secondary school which supports both the CMSM/DSSABs and the Ministry's goal to educate all education partners in the importance of the early years.

Carried

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Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018-10

Originator: **Staff**

Report/Background: **Mental Health and Addictions**

Date: June 14, 2018

Moved By: Steve Black

Seconded By: Ken Perry

WHEREAS the Northern Ontario region has significant access issues and wait-lists for mental health and addictions services impacting our communities and clients; and

WHEREAS NOSDA members do not have the capacity to address mental health or addiction issues facing their clients in Ontario Works, Social Housing and Emergency Medical Services without the help of community service delivery partners; and

WHEREAS NOSDA members recognize and identify specific needs required to significantly improve community safety and client outcomes.

THEREFORE BE IT RESOLVED THAT the Ministry of Health establish a joint partnership committee with the LHIN and NOSDA members, recognizing the Service System Manager role of the NOSDA members, to ensure direct funding is secured by the mental health and addictions service providers to provide the necessary supports to NOSDA members as required.

Carried

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Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018-11

Originator: **Staff**

Report/Background: **Provincial Minimum Wage**

Date: June 14, 2018

Moved By: Steve Black

Seconded By: Lucy Kloosterhuis

WHEREAS the Province of Ontario raised the minimum wage to \$14 per hour in 2018, \$15 in 2019 and the Student Minimum Wage is currently \$13.15; and

WHEREAS additional changes to Employment Standards results in further additional costs against employers; and

WHEREAS the Province of Ontario has encouraged all employers whether they be private, non-profit or government agencies to support the new minimum wage and other changes and pay their employees fairly; and

WHEREAS the Ministry of Advanced Education and Skills Development which is responsible for the funding of the Employment Ontario Programs has advised that there will be no increase in funding allocations for Employment Ontario Programs that provide wage subsidies to minimum wage earners/jobs.

THEREFORE BE IT RESOLVED THAT NOSDA calls on the Premier and the Minister of Advanced Education and Skills Development to immediately increase all Employment Ontario Funding Allocations to meet the requirements of the Employment Standards Act; and

FURTHER BE IT RESOLVED THAT the Premier and Cabinet review all provincially funded programs that deliver wage subsidies to minimum wage earners/jobs to ensure their allocations are also increased the required minimums per Employment Standards Act to ensure the Province is following the new standard the same way it expects of all Ontarians.

Carried

Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018-12

Originator: **Staff**

Report/Background: **Non-Urgent Patient Transfers**

Date: June 14, 2018

Moved By: Ken Perry

Seconded By: Leslie Gamble

WHEREAS the Province has created a Regionalized Health Care System to maximize service to patients in a central location; and

WHEREAS non-urgent transfer patients generally do not require the use of an ambulance, however, in Northern Ontario ambulances are utilized extensively, as alternate, less costly and more efficient Medical transport services have not been developed by Northern hospitals; and

WHEREAS the use of local ambulance resources for non-urgent transfers places communities at risk for delays in response to emergent calls for service, particularly in one ambulance communities; and

WHEREAS in Southern Ontario, non-urgent patient transfers are provincially funded at 100%, through the use of Medical transport services, at a much lower cost than utilizing Paramedic Services and eliminating the risk of delay in response to emergent calls; and

WHEREAS in Northern Ontario the cost of non-urgent transfers is borne at a 50% cost to the local taxpayers and places the citizens at risk of delays in emergent response; and

WHEREAS both the Northwest and Northeast LHINs have committed to reduce the use of Paramedic Service for non-urgent patient transfers through funding for Medical Transport Services, change has been limited with inconsistent application of resources and a failure to meet the needs of the municipally funded Paramedic Services and the citizens of Northern Ontario.

THEREFORE BE IT RESOLVED THAT NOSDA requests the Ministry of Health and Long Term Care take the immediate necessary steps to fund Medical Transport Services equitably across Northern Ontario; and

FURTHER BE IT RESOLVED THAT steps to reduce hospital dependencies on Paramedic Services for non-urgent patient transports be established immediately; and

FURTHER BE IT RESOLVED THAT a copy of this Resolution be circulated to the Premier of Ontario, Minister of Health & Long Term Care, North East LHIN, North West LHIN, AMO, NOMA, FONOM, OAPC and Northern Ontario Paramedic Service providers.

Carried

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Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018-13

Originator: **Staff**

Report/Background: **Service System Management and Employment Services**

Date: June 14, 2018

Moved By: Ken Perry

Seconded By: Ron Donaldson

WHEREAS it has been recognized the value of direct relationships with local economic development and business is fundamental in planning for good employment outcomes in a community by virtue of the municipal linkages to these departments with CMSM/DSSAB's; and

WHEREAS it has also been acknowledged that other municipally delivered services including Housing Services and Children's Services are fundamental to assisting individuals along the continuum of employment; and

WHEREAS the Ministry of Advanced Education and Skills Development is currently in the process of finalizing the recommendations of the Ontario Works Employment Assistance Transformation Technical Working Group and are preparing a final report.

THEREFORE BE IT RESOLVED THAT NOSDA call on the Premier of Ontario to move forward with the integration of Employment Services and more specifically that the province engage CMSM/DSSABs as full partners in managing and planning employment services in their communities; and

FURTHER BE IT RESOLVED THAT the Premier takes the first step along this integration path by immediately expanding the number of CMSM/DSSABs in the North which are designated as Employment Ontario Delivery Agent; and

FURTHER BE IT RESOLVED THAT the Premier directs the Minister of Advanced Education and Skills Development who is responsible for Employment Ontario to provide DSSAB's/CMSM the right of first refusal to become the Municipal Service System Managers for Employment Programs within their specific jurisdictions and;

FURTHER BE IT RESOLVED THAT the Minister of Advanced Education and Skills Development engage in government to government relations with CMSM/DSSABs in the same manner as other Provincial Ministries where the CMSM/DSSAB are considered Municipal Service System Managers, which would mean Employment Ontario would only have one contract within each CMSM/DSSAB jurisdiction. This would allow CMSM/DSSAB to rationalize services and ensure the delivery of a more streamlined and holistic approach to employment services occurs in each community over time.

FURTHER BE IT RESOLVED THAT the Ministry of Advanced Education and Skills Development use the recommendations of the Ontario Works Employment Assistance Transformation Technical Working Group to pilot, in the North using NOSDA members, a full integration of the full suite of Employment Ontario Services under the Service System Management of CMSM/DSSAB's in the North within each of their respective communities and jurisdictions.

Carried

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Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018- 14

Originator: **Staff**

Report/Background: **Service System Managers for Human Services**

Date: June 14, 2018

Moved By: Ron Donaldson

Seconded By: Ken Perry

WHEREAS NOSDA members have been recognized as the Municipal Service System Managers for Human Services within the communities they have jurisdiction over; and

WHEREAS NOSDA members are recognized as valued partners and key stakeholders by School Boards, Public Health Units, Hospitals, Non-Profit Housing Providers, Local Health Integration Networks, Community Agencies and municipalities; and

WHEREAS the Ministry of Housing has recognized NOSDA members as the Municipal Service System Managers for Housing; and

WHEREAS the Ministry of Education has recognized NOSDA members as the Municipal Service System Managers for Children's Service.

THEREFORE BE IT RESOLVED THAT the Province of Ontario, the Premier and each Ministry formally recognize NOSDA members as Municipal Service System Managers for Human Services and the Province agree to engage NOSDA members as full partners in managing and planning Human Services within their respective communities and jurisdictions.

Carried

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Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018- 15

Originator: **Northwestern Ontario Municipal Association (NOMA)**

Report/Background: **Affordable Supportive Housing**

Date: June 14, 2018

Moved By: Steve Black

Seconded By: Ron Donaldson

WHEREAS affordable housing is in high demand in Municipalities as many people are finding it increasingly difficult to remain in their homes due to fixed incomes and increasing expenses. In addition, high rental rates make it difficult to maintain rental units, forcing many to leave the community in search of affordable housing; and

WHEREAS municipalities are experiencing extreme shortages in assisted living units and long-term care beds.

THEREFORE BE IT RESOLVED THAT NOSDA supports the Northwestern Ontario Municipal Association Resolution on Affordable Supportive Housing and petitions the Ministry of Municipal Affairs, Ministry of Housing and the Ministry of Health and Long Term Care to assist municipalities in addressing the issues of affordable seniors housing, assisted living housing as well as supportive housing and long term care beds in order to ensure our seniors are able to remain and thrive in our communities.

Carried

Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018- 16

Originator: **Northwestern Ontario Municipal Association (NOMA)**

Report/Background: **Special Fund to Assist Small Remote Communities with Staff Training Costs**

Date: June 14, 2018

Moved By: Ken Perry

Seconded By: Steve Black

WHEREAS DSSAB staff must stay current with regulations, legislation, and best practices; and

WHEREAS most DSSAB training, seminars, and workshops for Northern Ontario are offered in Thunder Bay, Sudbury or Toronto; and

WHEREAS the return travel time to these centres range from hours to days; and

WHEREAS the traveling DSSABs must pay for travel, meals, and accommodations in addition to the cost of the training.

THEREFORE BE IT RESOLVED THAT NOSDA endorses the Northwestern Ontario Municipal Association's request that the Province of Ontario create a special fund to assist small remote communities with staff training costs.

Carried

A handwritten signature in blue ink, appearing to read 'Iain Angus', is positioned above a horizontal line.

Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018- 17

Originator: **Federation of Northern Ontario Municipalities (FONOM)**

Report/Background: **EMS Upload**

Date: June 14, 2018

Moved By: Ken Perry

Seconded By: Lucy Kloosterhuis

WHEREAS municipal governments bear a financial burden associated with ambulance services either directly or indirectly through their designated delivery partner such as District Social Services Administration Boards; and

WHEREAS the Government of Ontario should be funding healthcare services in its entirety; and

WHEREAS ambulance services are funded solely at the provincial level in other provinces.

THEREFORE BE IT RESOLVED THAT NOSDA supports the Federation of Northern Ontario Municipalities (FONOM) request that Emergency Medical Services be uploaded to the provincial government; and

BE IT FURTHER RESOLVED THAT a copy of the resolution be forwarded to the Premier of Ontario, Minister of Health and Long-Term Care, Minister of Municipal Affairs, Northeastern MPs and MPPs, Leaders of the Opposition, and the Association of Municipalities of Ontario.

Carried

A handwritten signature in blue ink, appearing to read 'Iain Angus', is positioned above a horizontal line.

Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018- 18

Originator: **Federation of Northern Ontario Municipalities (FONOM)**

Report/Background: **Fire Medic Protection**

Date: June 14, 2018

Moved By: Steve Black

Seconded By: Ken Perry

WHEREAS the Federation of Northern Ontario Municipalities (FONOM) has maintained its strong opposition to changes that would see firefighters perform expanded medical services if certified as a paramedic; and

WHEREAS there has been no evidence that the fire medic pilot would improve patient outcomes and yet municipalities would experience significant labour and risk management issues; and

WHEREAS the Government of Ontario stated that the fire medic model would be a pilot project and only implemented on a volunteer basis by willing host municipalities; and

WHEREAS without amendments to the legislation to guarantee that it will remain voluntary, arbitrators can impose upon unwilling participants, given the current interest arbitration system; and

WHEREAS Bill 160, Strengthening Quality and Accountability for Patients Act, 2017 is now law without the requested amendments; and

THEREFORE BE IT RESOLVED THAT NOSDA supports the Federation of Northern Ontario Municipalities (FONOM) request that the Government of Ontario introduce legislative amendments to the Fire Protection and Prevention Act, 1997, and the Ambulance Services Collective Bargaining Act, to ensure that the fire medic pilot will not be imposed on unwilling municipalities; and

BE IT FURTHER RESOLVED THAT a copy of this resolution be sent to the Premier of Ontario, Minister of Health and Long-Term Care, Minister of Community Safety and Correctional Services, Minister of Labour, Minister of Municipal Affairs, Northeastern MPs and MPPs, Leaders of the Opposition and the Association of Municipalities of Ontario.

Iain Angus, NOSDA Chair

Carried



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018- 19

Originator: **Staff**

Report/Background: **NOSDA Membership Dues**

Date: June 14, 2018

Moved By: Lucy Kloosterhuis

Seconded By: Doug Jelly

WHEREAS the NOSDA current Executive Coordinator is retiring at the end of June 2018; and

WHEREAS NOSDA advertised for a consultant to fill the role of Executive Coordinator and was unsuccessful in finding a suitable candidate; and

WHEREAS the NOSDA Executive agreed to post for the position of NOSDA Executive Director as a direct employee of NOSDA; and

WHEREAS the NOSDA budget will need to increase from the current \$74,565 to \$116,276 in order to cover annualized expenditures; and

WHEREAS the current NOSDA membership dues are \$7,000 per member for a total of \$77,000 annualized.

THEREFORE BE IT RESOLVED THAT NOSDA support the recruitment of a Full Time Executive Director and that the Membership Dues increase by \$500 per year for the next 3 years which would mean by 2020 the NOSDA membership dues would be \$8,500 per member for a total of \$93,500; and

FURTHER BE IT RESOLVED THAT starting in 2021 the NOSDA Annual Membership Dues will increase annually based on the annual Cost of Living Adjustment (COLA).

Carried

Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018- 20

Originator: **Staff**

Report/Background: **2018 NOSDA Budget**

Date: June 14, 2018

Moved By: Doug Jelly

Seconded By: Lucy Kloosterhuis

WHEREAS the NOSDA current Executive Coordinator is retiring at the end of June 2018; and

WHEREAS NOSDA advertised for a consultant to fill the role of Executive Coordinator and was unsuccessful in finding a suitable candidate; and

WHEREAS the NOSDA Executive agreed to post for the position of NOSDA Executive Director as a direct employee of NOSDA; and

THEREFORE the 2018 NOSDA budget be approved as presented.

Carried

A handwritten signature in blue ink, appearing to read 'Iain Angus', is positioned above a horizontal line.

Iain Angus, NOSDA Chair



2018 Annual General Meeting
Timmins, Ontario

Resolution # 2018- 21

Originator: **Staff**

Report/Background: **Business Meeting Adjournment**

Date: June 14, 2018

Moved By: Steve Black

Seconded By: Ron Donaldson

BE IT RESOLVED THAT the **2019 NOSDA AGM** be held in **Sault Ste. Marie, Ontario** and that the Business Meeting be Adjourned.

Carried

A handwritten signature in blue ink, appearing to read 'Iain Angus', is positioned above a horizontal line.

Iain Angus, NOSDA Chair