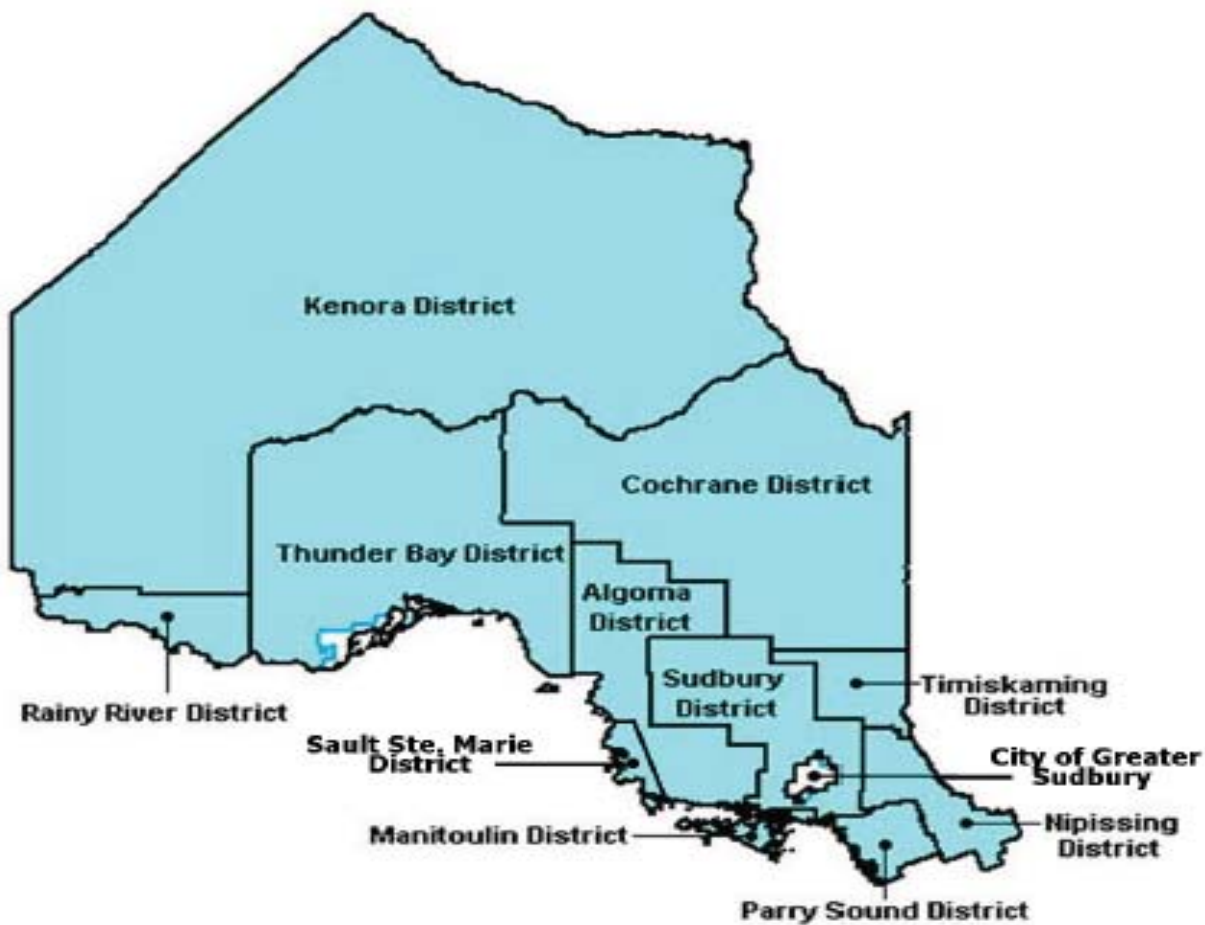


2015

Northern Ontario Service Deliverers Association

Annual General Meeting



April 15, 16, & 17 2015

Valhalla Inn

Thunder Bay, ON

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1.0 INTRODUCTION

The NOSDA Annual General Meeting was held in Thunder Bay April 15, 16, and 17 2015. This year's meeting had 125 attendees composed of members, stakeholders, key government personnel and Cabinet Ministers. *Hon. Bill Mauro*, of the Ministry of Natural Resources and Forestry and *Hon. Michael Gravelle*, of the Ministry of Northern Development and Mines made presentations on behalf of the Provincial Government.

Gary Scripnick, outgoing Chair of NOSDA, *David Landers*, CAO, Cochrane DSSAB and *Chris Stewart*, Executive Coordinator, NOSDA spoke on NOSDA as a Strategic Voice for Social Services in Northern Ontario. *Gary McNamara*, President, Association of Municipalities of Ontario, *Alan Spacek*, President, Federation of Northern Ontario Municipalities (FONOM) and *Phil Vinet*, Executive Vice President, Northwestern Ontario Municipal Association (NOMA) spoke on Current Social Service Issues in the Municipal sector. *Catherine Matheson*, President, Ontario Municipal Social Services Association (OMSSA) and *Kira Heineck*, Executive Director, OMSSA gave an Overview of Provincial Social Service Issues. *Don McBain*, Executive Director, Ontario Aboriginal Housing Services (OAHS), *John Fox*, Lawyer, Robins, Appleby LLP, and *Howie Wong*, CEO, Housing Services Corporation (HSC) gave an Overview of Provincial Social Housing Issues. *Sally Ledger*, Executive Director, Dryden Native Friendship Centre and *Jena Weber*, Urban Aboriginal Issues Policy Analyst, Ontario Federation of Indigenous Friendship Centres (OFIFC) spoke on Aboriginal Social Service Issues in Ontario. *Janet Hope*, Assistant Deputy Minister, of the Ministry of Municipal Affairs and Housing, *Louise Paquette*, CEO, North East LHIN and *Susan Pilatzke*, Senior Director, North West LHIN presented on Investing in what Works – Working with Local Health Integration Networks. *Marnie Tarzia*, Child Care Lead, Thunder Bay DSSAB, *Donica LeBlanc*, Early Years Lead, Lakehead Public Schools and *Nadia Marson*, Early Years Lead, Thunder Bay District Catholic School Board presented on Working with School Boards to Lever Public Investments. *Richard Steele*, Assistant Deputy Minister of the Ministry of Community and Social Services (MCSS) presented on Current Issues in Ontario Works. *Richard Jackson*, Director, Emergency Health Services Branch, Ministry of Health and Long Term Care and *Norm Gale*, President, Ontario Association of Paramedic Chiefs (OAPC) presented on Current Issues in Emergency Medical Services. *Karen Glass*, Executive Director of the Poverty Reduction Strategy Office, Treasury Board spoke on Next Steps in Ontario's Poverty Reduction Strategy. Finally, *Phil Vinet*, Mayor of Red Lake, *Dave Gelderland*, Manager, Corporate Social Responsibility, Goldcorp, and *Don McBain*, Executive Director, Ontario Aboriginal Housing Services (OAHS), were also on hand to present on Housing in Mining Communities.

2.0 MEMORANDUM OF UNDERSTANDING

A Memorandum of Understanding signing ceremony took place during the AGM between NOSDA and the Ontario Aboriginal Housing Services (OAHS). Gary Scripnick, NOSDA Chair and Don McBain, Executive Director, OAHS signed the memorandum. The goal of the memorandum is to continue building a relationship and to promote cooperation for mutual benefit.

3.0 PRESENTATIONS

3.1 Panel Discussion: “NOSDA – A Strategic Voice for Social Services”

During the Panel Discussion “NOSDA – A Strategic Voice for Social Services” with David Landers, CAO, Cochrane DSSAB, and Chris Stewart, Executive Consultant, NOSDA these key points were shared:

- David Landers explained NOSDA started as a loose knit fellowship and DSSAB’s were created in the late 90’s. This allowed for service managers and services to be provided.
- NOSDA was created to make sure government relations occurred properly.
- NOSDA has been an incorporated body since 2007. This allows for working together and to speak as one voice.
- NOSDA needs to focus on partnerships and leveraging them to continue helping communities.

3.2 Panel Discussion: “Overview of Current Social Service Issues in the Municipal Sector”

During the Panel Discussion “Overview of Current Social Service Issues in the Municipal Sector” with Gary McNamara, President, Association of Municipalities of Ontario(AMO), Phil Vinet, Executive Vice President, Northwestern Ontario Municipal Association(NOMA), and Alan Spacek, President, Federation of Northern Ontario Municipalities(FONOM) these key points were shared:

- AMO, NOMA, and FONOM value working with NOSDA
- There is a need for affordable housing, there is a commitment to ending homelessness and there must be an increased supply of affordable housing.

- Social assistance systems must be simplified and there is a need for better job outcomes.
- Child care must be modernized and there is a need for engagement with the Federal Government.

3.3 Panel Discussion: “Overview of Provincial Social Services”

During the Panel Discussion “Overview of Provincial Social Services” with Catherine Matheson, President of the Ontario Municipal Social Services Association (OMSSA) and Kira Heineck, Executive Director, OMSSA these key points were shared:

- OMSSA is looking to align more with NOSDA
- OMSSA’s focus is health and well being.

3.4 Panel Discussion: “Overview of Social Housing Issues”

During the Panel Discussion “Overview of Social Housing Issues” with Don McBain, Executive Director, Ontario Aboriginal Housing Services (OAHS), John Fox, Lawyer, Robins, Appleby LLP and Howie Wong, CEO, Housing Services Corporation (HSC) these key points were shared:

- OAHS strives to provide safe and appropriate housing services for First Nations and Aboriginal people.
- End of Operating Agreements are approaching and there is concern that housing will be lost and some clients will no longer be able to afford their homes.
- OAHS is looking to reduce barriers between programs and wanting to collaborate with stakeholders to address problems with housing.
- John Fox suggested the creation of investment agreements to gain help from the government, DSSABs could also borrow against assets, converting excess land value, and looking for new ideas Trillium Housing to gain funding.
- Howie Wong suggested DSSABs be more entrepreneurial and be prepared to take risks in the development of affordable housing

3.5 Presentation: “Aboriginal Social Service Issues in Ontario”

During the Presentation “Aboriginal Social Service Issues in Ontario” with Sally Ledger, Executive Director, Dryden Native Friendship Centre and Jena Weber, Urban Aboriginal Issues Policy Analyst, Ontario Federation of Indigenous Friendship Centres (OFIFC) these key points were shared:

- Quality of life is a major goal with the OFIFC. Friendship Centres were the original “hubs” of the indigenous population in urban communities.
- OFIFC is a viable service delivery agent and provider of government services.
- They assist to identify gaps, engage the community and are open to new opportunities with strategic partners.
- OFIFC is looking to invest time to create productive and effective partnerships, particularly with NOSDA.

3.6 Panel Discussion: “Investing in What Works – Working with Local Health Integration Networks”

During the Panel Discussion “Investing in What Works – Working with Local Health Integration Networks” with Janet Hope, Assistant Deputy Minister, Ministry of Municipal Affairs and Housing, Louise Paquette, CEO, North East LHIN, and Susan Pilatzke, Senior Director, North West LHIN these key points were shared:

- LHINs value partnerships and are looking to improve the lives of Ontarians.
- LHINs are looking to engage and work with DSSAB service managers and to strengthen relationships.
- The LHINs feel there is a need for clarity around roles/responsibilities and programs must be updated to reflect best practices.
- The LHINs plan to have another meeting with the North to work on collaboration. They are committed to change and working with each other and other key stakeholders such as NOSDA.

3.7 Panel Discussion: “Working with School Boards – How to Lever Public Investments to Address Current Social Issues”

During the Panel Discussion “Working with School Boards – How to Lever Public Investments to Address Current Social Issues” with Marnie Tarzia, Child Care Lead, Thunder Bay DSSAB, Donica LeBlanc, Early Years Lead, Lakehead Public Schools and Nadia Marson, Early Years Lead, Thunder Bay District Catholic School Board these key points were shared:

- A handbook has been created and kept current to help deal with child care within schools.
- There are opportunities to work together and develop partnerships to improve child care. Negotiating relationships is a way to overcome barriers.
- Play-based learning is now found in Best Start Hubs and kindergarten classrooms.
- Child Care is looking to get children what they need sooner and earlier with the Fair Start Process.

3.8 Presentation: “Investing in What Works – Current Issues in Ontario Works”

During the Presentation “Investing in What Works – Current Issues in Ontario Works” with Richard Steele, ADM, Social Assistance Operations, Ministry of Community and Social Services the following key points were shared:

- That SAMS was implemented because the old service system did not provide the ability to change because it was a custom built system.
- Custom solutions are high risk and are difficult to move forward, therefore a new system was chosen.
- Communication and updates will continue regarding SAMS and improvements will continue.
- His office is looking to have structured funding so small DSSABs are able to invest in supports to get SAMS where it needs to be.

3.9 Panel Discussion: “Investing in What Works – Current Issues in EMS”

During the Panel Discussion “Investing in What Works – Current Issues in EMS” with Richard Jackson, Director, Emergency Health Services Branch, Ministry of Health and Long Term Care and Norm Gale, President, Ontario Association of Paramedic Chiefs (OAPC) these key points were shared:

- The Provincial Government has a serious financial challenge with land ambulance. Only 2% of calls need immediate assistance.

- Presenters supported changes to the ambulance system to provide waiting times for those who are not in need of immediate assistance. This will reduce rising costs.
- Presenters suggested the use of paramedicine. This would allow leveraging of existing capacities and would help clients.

3.10 Presentation: “Investing in What Works - Next Steps in Poverty Reduction Strategy”

During the Presentation “Investing in What Works: Next Steps in Poverty Reduction Strategy” with Karen Glass, Executive Director, Poverty Reduction Strategy Office, Treasury Board these key points concerning the Poverty Reduction Strategy Office were shared:

- The office is looking so make strides in reducing poverty.
- The office wants to feed into the evidence base to help prevent homelessness and to lead practices in the social service sectors.
- The office is looking to locally support communities with a Local Poverty Reduction Fund. \$50 million has been given to reduce poverty and everyone is welcome to apply to funding.
- Working together with organizations like NOSDA is key to create sustainability.

3.11 Keynote Address: “Investing in What Works – Social Services in Ontario”

During the Keynote Address “Investing in What Works – Social Services in Ontario” the Hon. Bill Mauro, Minister of Natural Resources and Forestry indicated major social service goals of the government are poverty reduction and improving the utility of SAMS. He shared that the provincial government values its relationship with NOSDA.

3.12 Minister’s Remarks: “Social Service Delivery in the North – Why NOSDA is Important”

Hon. Michael Gravelle, Minister of Northern Development and Mines stated that he and his staff would like to work with NOSDA regularly and act as a liaison for NOSDA with the Provincial Government. He offered to help bring forward NOSDA’s issues to Queen’s Park. He expressed a belief in the work NOSDA does and that we must continue to work together to reach goals.

3.13 Panel Discussion: “Investing in What Works – Housing and Mining Communities”

During the Panel Discussion “Investing in What Works – Housing in Mining Communities” with Phil Vinet, Mayor of Red Lake, Dave Gelderland, Manager, Corporate Social Responsibility, Goldcorp, and Don McBain, Executive Director, Ontario Aboriginal Housing Services these key points were shared:

- Presenters stressed when looking to build homes to consider partnering with the municipalities and corporations (i.e. the public and private sectors)
- When building to make sure pre-planning is completed and developed land is ready to be built on.
- Invest in long term sustainability and infrastructure that will continue to help the community even after the mine is gone.

4.0 NOSDA BUSINESS

4.1 Elections

Iain Angus was acclaimed as Chair and Barry Baltessen was acclaimed Vice Chair of NOSDA.

4.2 Appreciation

Gary Scripnick, NOSDA Past Chair, was presented an amethyst inuksuk by incoming Chair Iain Angus for his many years of service to NOSDA.

APPENDIX A: SPONSORSHIPS

NOSDA would like to thank all sponsors of the 2015 Annual General Meeting:

PLATINUM

Thunder Bay District Social Services Board

GOLD

DiBrina Sure Group

One Human Services Network

Ontario Municipal Social Services Association (OMSSA)

Valhalla Inn and Conference Centre

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APPENDIX B: SPEAKER BIOGRAPHIES

A Strategic Voice for Social Services

Gary Scripnick

Gary Scripnick is the Ward 1 Councillor in Timmins and was the Chair of the Cochrane District Social Services Administration Board and is the outgoing Chair of NOSDA. Having spent his life in Timmins, Mr. Scripnick has put a great deal of work and of himself into his hometown. His past achievements include being a founding member of the LCC, helping build the bridge-to-bridge loop, being a board member at the Chamber of Commerce and spending one term as the Rotary of Porcupine President. Gary is now the new Chair of the Housing Services Corporation.

David Landers

As the Chief Administrative Officer of the Cochrane District Social Services Administration Board (CDSSAB), Dave is responsible for overseeing the provision and delivery of Ontario Works, Social Housing, Children's Services, Emergency Medical Services, Homelessness Prevention Programs and Community Resource Centres throughout the District of Cochrane. As well as being the current Secretary-Treasurer of NOSDA, David has participated on many municipal and provincial committees on social services and government. He is currently President of the Ontario Municipal Social Services Association (OMSSA) and is co-chair of the Cochrane District Social Planning Council.

Christopher Stewart

Chris Stewart's career has focused on demographic change and addressing the needs of an aging population. He earned his Honours B.A. in Commerce and Social History and Advanced Certificates in Strategic Change Management from Rotman School of Management at the University of Toronto and French Immersion from the Universite de Montreal. He has worked in the government, non-profit and private sectors, chaired various committees, and lectured in Gerontology at Laurentian University. He has worked on a wide variety of functional programming, program and policy research, seniors, accessibility, First Nations youth, homelessness, organizational and community development projects and change management initiatives. Chris is our Executive Coordinator.

Overview of Current Social Services Issues in the Municipal Sector

Gary McNamara

Gary McNamara is the Mayor of The Town of Tecumseh and was first elected to Tecumseh Town Council in November of 1991. He has been a strong community leader for over 25 years. Gary has been Chair of Essex Power Corporation since its incorporation in 2000, and has been instrumental in strategic planning for the Corporation. Gary was also elected Chair of the Windsor Essex County Health Unit in 2008 and again in 2011. Mr. McNamara was first elected in 2004 as a Director for the Association of Municipalities of Ontario (AMO) Small Urban Caucus. Gary was acclaimed as President of AMO, and he will hold this position until August 2016. Mr. McNamara also serves as Chair of AMO's Local Authority Services.

Mayor Alan Spacek

Mayor Alan Spacek was recently acclaimed to his second term as Mayor for the Town of Kapuskasing. An active resident of the community, Mayor Spacek is a strong proponent of economic development and emphasizes the importance of positioning the community to benefit from all opportunities. A consensus-builder, he provides his ability and expertise to numerous organizations and provincial agencies, for the benefit of his community and region. Mayor Spacek is President of the Federation of Northern Ontario Municipalities (FONOM), Northeastern Ontario Municipal Association (NEOMA), is Vice-Chair on the Cochrane District Social Services Administration Board and is a member of the Executive Committee of the Association of Municipalities of Ontario. He also Chairs the Kapuskasing Economic Development Corporation and Police Services Board and is a member of many local and regional committees.

Phil T. Vinet

Phil Vinet is the Mayor of The Municipality of Red Lake. He began his public service in the Red Lake area as a School Board Trustee in 1979 and served for twelve years. In 1993, Phil was elected as a Councillor, and subsequently elected as Mayor of Red Lake in 2006. He has served as President of the Kenora District Municipal Association (KDMA), Chairman of the Kenora District Services Board (KDSB), and is now Executive Vice President of Northwestern Ontario Municipal Association (NOMA). Mr. Vinet also sits on the Association of Municipalities of Ontario (AMO) Board of Directors.

Overview of Provincial Social Services Issues

Catherine Matheson

Catherine was recently appointed Senior Director – Health System Transformation & Implementation with the North East LHIN, on secondment from the City of Greater Sudbury. Catherine has held the position as General Manager of Community Development in the CGS since 2002 where she provided senior leadership to a broad portfolio including long-term care, Ontario Works, housing services, citizen and library services, and parks and recreation. Prior to assuming the position of General Manager, she was the Director of Pioneer Manor Long Term Care facility for 10 years, Director of Children Services and has held other positions in the areas of Housing and Social Services. Catherine is currently the President of the Ontario Municipal Social Services Association (OMSSA). She has also served on the Ontario Long Term Care Association's executive committees and is also a member of the Urban Commissioners Group.

Petra Wolfbeiss

Petra Wolfbeiss is Director of Policy at the Ontario Municipal Social Services Association. She was Senior Advisor with the Association of Municipalities of Ontario (AMO), where her portfolios included the social and health services. Prior to entering the municipal sector she worked at the community level on issues related to homelessness and housing. Her experience in social services also includes youth criminal justice, developmental disabilities, as well as having a private practice working with youth and families. She holds a Bachelor of Social Work from Ryerson University, a Masters in Social Welfare Policy from McMaster University and has also taught in the Social Work Department at Ryerson University.

Overview of Social Housing Issues

Don McBain

Don McBain has been the Executive Director of Ontario Aboriginal Housing Services (OAHS) since its inception in 1994. He carries with him a lifetime career as a visionary entrepreneur, serving Aboriginal organizations and the Aboriginal community by providing affordable and adequate housing services to urban and rural Aboriginal people in Ontario. In September 2009, the National Aboriginal Housing Association (NAHA) presented OAHS with an award for Outstanding Achievement by a Group in Aboriginal Housing. In 2011, Don was a recipient of ONPHA's 2011 Sybil Frenette Outstanding Leadership Award and the CHRA's Graham Emslie Award for his outstanding work as the founding Executive Director of OAHS. In 2014, Don is a Founding Member of the Chartered Institute of Housing Canada (CIH).

John Fox

John Fox is a lawyer and partner at Robins Appleby LLP. A former development executive, John brings a unique blend of legal and business thinking to his clients. He specializes in housing, construction, brownfields, public and private partnerships and procurement. He has extensive experience in housing gained through his work as General Counsel (Development) and Vice President, Development of Toronto Community Housing. Since returning to private practice, he works with housing providers and service managers seeking to find creative ways to meet their housing objectives against a backdrop of declining funding. John is active in his community, currently serving as Chair of the Laidlaw Foundation and is a former Board Member and Chair of the Daily Bread Food Bank in Toronto.

Howie Wong

Howie Wong is CEO of the Housing Services Corporation. Prior to becoming CEO, Howie served as HSC's Chief Operating Officer. Howie joined HSC in 2007, serving in a dual role as both its part-time General Counsel and the General Counsel of Toronto Community Housing Corporation (TCHC). At TCHC, Mr. Wong served in a range of senior roles since 2005. In addition to his duties as General Counsel, Howie was TCHC's Corporate Secretary and was a member of the organization's Executive Team. Prior to joining TCHC, Howie practiced business law at Gowling Lafleur LLP for over 18 years. He is a member of the Ontario Bar Association, the American Bar Association and the Association of Corporate Counsel.

Aboriginal Social Services Issues in Ontario

Sally Ledger

Sally Ledger, Executive Director of Dryden Native Friendship Centre, is a grassroots Métis woman who originates from the small community of Jellicoe, in North Western Ontario. Prior to moving to Dryden in 2009, Sally's home base was Thunder Bay, although she has worked extensively throughout Ontario. Sally has a diverse skills set and extensive experience working with & advocating for Aboriginal people in Ontario. She possesses an entrepreneurial spirit, a strong voice and an extensive network with Aboriginal Communities, Government Departments, Private, and Not for Profit sectors. Sally has also established a solid reputation as a strong Aboriginal Women's advocate. Sally's past experience and exposure as program coordinator/manager of a variety of initiatives has given her a firm understanding of Community and Government accountability mechanisms and process.

Jena Weber

Originally from Toronto, Jena Weber has worked at the Ontario Federation of Indigenous Friendship Centres (OFIFC) for the last four years as the OFIFC's lead Urban Aboriginal Issues Policy Analyst. In this role, Jena has successfully advanced urban Aboriginal issues across all levels of government notably garnering key formalized partnerships and planning tables through thoughtful advocacy and policy-informed relationship-building. Before working at the OFIFC, Jena worked in Ottawa at the Department of Aboriginal Affairs and Northern Development Canada (AANDC) and the Regulatory Governance Institute (RGI). Jena holds an MA in Public Policy and Administration from Carleton University.

Investing in What Works: Working with Local Health Integration Networks (LHIN's)

Janet Hope

Janet Hope has been Assistant Deputy Minister of the Housing Division at the Ministry of Municipal Affairs and Housing (MMAH) since 2010. The Housing Division provides a policy and regulatory framework which contributes to a healthy, efficient and affordable housing market in Ontario, through the design and delivery of housing initiatives, and research and analysis of Ontario's housing market. Prior to that, she was the Director of Planning and Strategic Policy for the Ministry of Community and Social Services, the Director of Municipal Finance Policy, MMAH, and the Director of the Colleges Branch at the Ministry of Training, Colleges and Universities. Ms. Hope received her Bachelor of Arts Degree in Political Science from the University of Waterloo in 1985 and her Master of Arts degree from McMaster University in 1986.

Louise Paquette

Louise Paquette is the Chief Executive Officer of the North East Local Health Integration Network. She started her career as the Manager of Communications at Gulf Canada Limited and later became the first Public Relations Director of the Laurentian Hospital in Sudbury. Ms. Paquette eventually became the Executive Director of the Laurentian Hospital Foundation before transitioning to the position of Assistant Deputy Minister and Chief Administrative Officer for the Ministry of Northern Development and Mines. Before accepting the position as CEO of the North East Local Health Integration Network (NE LHIN), Louise was Director General of the Federal Economic Development Initiative of Northern Ontario (FedNor). In 2007, Ms. Paquette was honoured with the Woman of the Decade Award to commemorate her extensive career and her countless hours of volunteer experience.

Susan Pilatzke

Susan Pilatzke is Senior Director, Health System Transformation for the North West LHIN. She is responsible for creating an integrated health care delivery system that keeps pace with, and responds to patient needs. Her portfolio includes identifying and addressing local health system planning priorities, promoting leading practices in business and health care management, and providing leadership in devising measurable, results-driven improvement strategies. Susan has been involved in the design and development of health care delivery systems throughout her entire career. She has a Master's Degree in Public Health Administration from the University of Minnesota, a certificate in Executive Management from Carlson School of Management, and an Honours Bachelor Degree in Nursing from Lakehead University. Prior to joining the LHIN in 2007, she was Director of Clinical Oncology for the Integrated Cancer Program at Thunder Bay Regional Health Sciences Centre.

Working with School Boards – How to Lever Public Investments to Address Current Social Issues

Marnie Tarzia

Marnie Tarzia is the current Program Lead of Child Care Services for the District of Thunder Bay Social Services Administration Board (TBDSSAB). Tarzia has been in the field of early childhood education for the past 21 years. Throughout her career she has held a variety of posts including Early Childhood Educator, Resource Teacher, and Coordinator of various programs and services within the field of ECE including: Professional Development and Children's Special Services. Marnie spent ten years leading the quality assurance project for the District of Thunder Bay where she travelled across the province facilitating workshops on best practices within the field of ECE. Tarzia has also taught courses within the ECE and Resource Teacher Programs at Confederation College in Thunder Bay Ontario. Most recently, Marnie completed her Master's Degree in Leadership Studies. A passionate visionary in the field, Marnie has endeavoured to create high quality programs for young children while working to inspire those that care for and educate them.

Nicole Morden Cormier

Nicole Morden Cormier has worked with the Superior-Greenstone District School Board since 1995 and is presently the Superintendent of Education. Born in Nipigon, and raised in various countries throughout the world, Morden Cormier has an intuitive sense of the learning needs of students and the aspirations of their parents and community. As Superintendent, she is responsible for the School Effectiveness and Early Years Portfolios, and oversees the eleven elementary schools in the board. Throughout her career, a significant focus and passion for Morden Cormier has been the Early Years and the integration of Early Years programs and services so they truly support children and families. Nicole believes that establishing and maintaining strong relationships with families, staff, stakeholders, and the Ministry of Education is vital to ensuring that schools thrive.

Donica LeBlanc

Donica LeBlanc is the Early Years Lead with Lakehead Public Schools. She holds a Bachelor of Arts Degree in Sociology from St. Francis Xavier University in Nova Scotia and a Bachelor of Education from Acadia University in Nova Scotia. She holds a specialist in Literacy and Special Education.. She taught for 13 years in Pickle Lake at Crolancia Elementary School and then moved to Thunder Bay and is a Supervising Principal with Lakehead Public Schools.

Investing in What Works: Current Issues in Ontario Works

Richard Steele

Richard's career has focused on the pursuit of innovation and excellence in the delivery of public services, and he brings a track record of building teams and partnerships to deliver practical results for citizens and government. Richard is currently the Assistant Deputy Minister of the Social Assistance Operations Division at the Ministry of Community and Social Services. Richard is leading the multi-year plan to establish a modern income security system and a reformed social assistance system. Since joining the Ontario Public Service in 1992, Richard has held increasingly responsible positions at the Ministry of Economic Development, Management Board Secretariat, Consumer and Business Services and Government Services/ServiceOntario. Richard holds a First Class Honours degree in History from the University of York, England, and an M.B.A. from the Manchester Business School.

Investing in What Works: Current Issues in EMS

Richard Jackson

Richard Jackson is currently the Director of the Emergency Health Services Branch of the Ministry of Health and Long-Term Care (MHLTC). A position he has held since 2013. Richard initially joined the Ministry of Health in 2012 to lead the creation of the Air Ambulance Program Oversight Branch. He joined the Ontario Public Service in 1982 and has held a series of senior leadership positions in the Ministry of Training Colleges and Universities (MTCU), Ministry of Children and Youth Services (MCYS), and the Ministry of Community and Social Services (MCSS).

Norm Gale

Norm Gale has been the Chief of EMS for the District of Thunder Bay since 2007. Norm has been a paramedic for almost 20 years and has been employed in progressively senior leadership positions. Norm is a Director and Vice Chair for the Thunder Bay District Board of Health and a director of the United Way of Thunder Bay. He is the president of the Ontario Association of Paramedic Chiefs (OAPC). Prior to his work in EMS Mr. Gale had a career in the Canadian Forces, where he served as an Army communicator. Norm retired from the Army Reserve as a sergeant-major after 23 years of service. Norm has been appointed to the Order of St. John and awarded the Canada Decoration for his excellent service to the community.

Investing in What Works: Next Steps in the Poverty Reduction Strategy

Karen Glass

Karen has over 20 years of experience working in the provincial government. She is a strategic, results oriented leader with significant accomplishments in program delivery, policy development and execution, managing change and achieving results. Karen is the newly appointed Executive Director for the Poverty Reduction Strategy. She comes from the Cabinet Office where she held two senior executive positions. As Director, Strategy and Results she has led research initiatives, results focused projects and capacity building initiatives within the policy community. And then as the Executive Coordinator, Justice, Intergovernmental and Aboriginal Affairs she supported ministries in developing policy, legislative and regulatory submissions.

One of Karen's earlier leadership experiences was as the Director, Ontario Works where she led key aspects of the transformation from a passive social assistance system to an active participatory program focusing on employment outcomes. She has been responsible for the development and delivery of a wide range of public policy initiatives including the Ontario Child Benefit and the initial Poverty Reduction Strategy. She has a solid track record as an innovative strategic thinker who leads teams to deliver results collaboratively and is passionate about social policy that achieves outcomes for Ontarians.

Investing in What Works: Social Services in Ontario

Hon. Bill Mauro, Minister of Natural Resources and Forestry

Bill Mauro was first elected to the Ontario legislature in 2003 as the MPP for Thunder Bay-Atikokan. He was re-elected in 2007, 2011 and 2014. Mauro currently serves as Minister of Natural Resources and Forestry. Mauro was named the Minister of Municipal Affairs and Housing in March 2014. He has served as Parliamentary Assistant to the Minister of Municipal Affairs and Housing, the Minister of Northern Development and Mines, the Minister of Natural Resources, and the Minister of Government Services.

Before becoming an MPP, Mauro served on Thunder Bay City Council, chaired the city's finance committee and was a board member of Thunder Bay Hydro. He has also served on the boards of the Thunder Bay Community Auditorium, the Children's Aid Society and the Thunder Bay Regional Health Sciences Centre.

He is a graduate of Lakehead University Ontario College of Teachers and was employed as a property manager for more than 10 years before becoming elected to public office.

Social Service Delivery in the North: Why NOSDA is Important

Hon. Michael Gravelle, Minister of Northern Development and Mines

Michael Gravelle was first elected to the Ontario Legislature in 1995. He is currently the Minister of Northern Development and Mines. He previously served as the Minister of Natural Resources from 2011 until 2013 and as the Minister of Northern Development and Mines in 2007, and in 2009, took on the additional portfolio of Forestry. Mr. Gravelle is co-founder of the North of Superior Film Association, has been on the Boards of Directors for Magnus Theatre and the AIDS Committee of Thunder Bay. He is also active with the Alzheimer's Society and the Canadian Diabetes Association. Born in 1949, Michael was raised and educated in Thunder Bay, which he's always been proud to call home.

Investing in What Works: Housing in Mining Communities

Phil T. Vinet

Phil Vinet is the Mayor of The Municipality of Red Lake. He began his public service in the Red Lake area as a School Board Trustee in 1979 and served for twelve years. In 1993, Phil was elected as a Councillor, and subsequently elected as Mayor of Red Lake in 2006. He has served as President of the Kenora District Municipal Association (KDMA), Chairman of the Kenora District Services Board (KDSB), and is now Executive Vice President of Northwestern Ontario Municipal Association (NOMA). Mr. Vinet also sits on the Association of Municipalities of Ontario (AMO) Board of Directors.

David Gelderland

David Gelderland works as the Corporate Social Responsibility Manager for Goldcorp Red Lake Gold Mines managing the environmental, community and aboriginal relations portfolios. He is a graduate of Trent University in Peterborough with an Honours degree in Environmental Science. Although originally from Southern Ontario, he has spent the last 20 years working and living in the Red Lake area enjoying the natural Beauty that Northwestern Ontario has to offer."

Don McBain

Don McBain has been the Executive Director of Ontario Aboriginal Housing Services (OAHS) since its inception in 1994. He carries with him a lifetime career as a visionary entrepreneur, serving Aboriginal organizations and the Aboriginal community by providing affordable and adequate housing services to urban and rural Aboriginal people in Ontario. In September 2009, the National Aboriginal Housing Association (NAHA) presented OAHS with an award for Outstanding Achievement by a Group in Aboriginal Housing. In 2011, Don was a recipient of ONPHA's 2011 Sybil Frenette Outstanding Leadership Award and the CHRA's Graham Emslie Award for his outstanding work as the founding Executive Director of OAHS. In 2014, Don is a Founding Member of the Chartered Institute of Housing Canada (CIH).

APPENDIX C: 2015 RESOLUTIONS

Northern Ontario Service Deliverers Association

2015 Annual General Meeting

Thunder Bay, Ontario—April 15, 16 and 17, 2015

Resolution # 2015- 1

Originator:

Report/Background:

Date: April 17, 2015

Moved By: IAIN ANGUS

Seconded By: LORRAINE AELICK

BE IT RESOLVED THAT the minutes from the NOSDA AGM dated April, 2014 held in Sault Ste. Marie, Ontario be adopted as recorded.

CARRIED ☒ X

DEFEATED ☐

DEFERRED ☐

TABLED ☐

Northern Ontario Service Deliverers Association

2015 Annual General Meeting

Thunder Bay, Ontario—April 15, 16 and 17, 2015

Resolution # 2015- 2

Originator: CAO Group

Report/Background: Social Assistance Management System (SAMS) Software Delays

Date: April 17, 2015

Moved By: MORLEY FORSTER

Seconded By: BARBARA MARLOW

WHEREAS the Ministry of Community and Social Services has launched a multi-year Social Services Solutions Modernization Project (SSSMP) to enhance the delivery of social assistance through technology and business renewal; and

WHEREAS the stated objectives of the project are to improve customer service through adopting new technology, streamlining business processes, implementing policy and program changes, better manage client data and enhancing audit capacity; and

WHEREAS CMSM/DSSAB's are working in a close partnership arrangement with MCSS to ensure the successful implementation of the new Social Assistance Maintenance System; and

WHEREAS NOSDA has expressed deep concerns regarding the structure and implementation of the Social Assistance Management System (SAMS), and

WHEREAS the Ministry of Community & Social Services has provided some initial mitigation funding, and

WHEREAS it is not fair or reasonable that NOSDA members are incurring more ongoing costs associated with SAMS implementation and these costs cannot be considered part of the 50:50 administration formula.

THEREFORE BE IT RESOLVED THAT NOSDA requests the Government of Ontario assume 100% responsibility for all the short and long-term costs associated with the implementation of the government's new software system.

CARRIED ☒X DEFEATED ☐ DEFERRED ☐ TABLED ☐

Northern Ontario Service Deliverers Association

2015 Annual General Meeting

Thunder Bay, Ontario—April 15, 16 and 17, 2015

Resolution # 2015- 3

Originator: CAO Group

Report/Background: 2015 NOSDA and Child Care Position and Resolution

Date: April 17, 2015

Moved By: BARRY BALTESSEN

Seconded By: JANET GAWNE

WHEREAS It has been 8 years since the release of the Pascal Report “*With our Best Future in Mind*” and the Ministry of Education has continued to transform the Early Years System for children and their families; and

WHEREAS the Ministry continues to reiterate their commitment to stabilizing and enhancing the licensed child care services for children from birth to age four and has identified the early years as the most important in child development and has a profound and long-lasting impact on their future development and well-being; and

WHEREAS despite the Provincial commitment to stabilizing the licensed child care system, licensed child care in Northern Ontario still remains a fragile system and the viability of child care providers has been further threatened by the migration of 4 and 5 year olds into the school system; and

WHEREAS the current system of funding for licensed child care only provides sufficient funding to provide quality, licensed child care for approximately 20% of the children aged 0 to 4 years.

THEREFORE BE IT RESOLVED THAT NOSDA fully supports a child care system that provides access to all children, regardless of family income and circumstance, and seeks continued and substantial investment from Ontario to develop such a system.

CARRIED ☒X DEFEATED ☐ DEFERRED ☐ TABLED ☐

Northern Ontario Service Deliverers Association

2015 Annual General Meeting

Thunder Bay, Ontario—April 15, 16 and 17, 2015

Resolution # 2015- 4

Originator: CAO Group

Report/Background: Request to Redefine 'Deep Core Need' as Applied by MMAH

Date: April 17, 2015

Moved By: BARBARA MARLOW Seconded By: MIKE HORNER

WHEREAS a major issue related to affordable housing in the North is that the Province and the Federal governments are not investing in housing in areas where affordable housing is needed, causing affordable housing shortages and

WHEREAS this is due to the inherently flawed application of current definition of the so-called 'deep core housing need' in a formulaic fashion that does not take into consideration what has been learned about how this allocation model and previous allocation models (population, unit counts, etc.) are inappropriate for the realities of the North and likewise for most Southern Ontario Service Managers with a large rural component;

THEREFORE BE IT RESOLVED that that the Ministry of Municipal Affairs and Housing address the fundamentally flawed Deep Core Need definition and that NOSDA work with MMAH to develop a valid, funding formula approach, appropriate for rural and Northern Ontario.

CARRIED ☒X DEFEATED ☐ DEFERRED ☐ TABLED ☐

Northern Ontario Service Deliverers Association

2015 Annual General Meeting

Thunder Bay, Ontario—April 15, 16 and 17, 2015

Resolution # 2015- 5

Originator: CAO Group

Report/Background: Homelessness Data Collection in Northern Ontario

Date: April 17, 2015

Moved By: IAIN ANGUS

Seconded By: LORRAINE AELICK

WHEREAS NOSDA received funding from the Community Development and Homelessness Partnering Directorate (formally Homelessness Partnering Strategy) of Human Resources and Skills Development Canada to prepare a pre-feasibility report on the implementation of the Homeless Individuals and Families Information System (HIFIS); and

WHEREAS this project was successfully completed in July, 2014; and

WHEREAS it was found that the HIFIS system, as a shelter-based system, does not take into account the issue of 'hidden homelessness' and thus has limitations in relation to its inability to track homeless persons in Northern and rural areas; and

WHEREAS most Northern Ontario communities do not have any homeless shelters;

THEREFORE BE IT RESOLVED that the following recommendations be adopted:

That the Federal and Provincial Governments work with NOSDA, Northern and rural communities to develop a more robust homelessness data collection system to enable greater service system management of the homeless population; and

That we ensure that the definition of homelessness being developed by the Provincial Expert Advisory Panel on Homelessness is reflective of northern and rural experiences of homelessness;

And That NOSDA members, in partnership and cooperation with the Federal and Provincial Governments increase their respective and collective understanding of homelessness through:

- ensuring service managers have the administrative capacity to collect and analyze homelessness data across Northern Ontario
- the development of reliable, accurate and meaningful homelessness data in Northern Ontario
- the facilitation of sharing and analysis of homelessness data in Northern Ontario,
- working in partnership with the Ontario Federation of Indigenous Friendship Centres to ensure service providers have cultural awareness training as it relates to the collection, application and use of homelessness data pertaining to aboriginal peoples, particularly the use and understanding of the term 'Aboriginal Indicator' when using HIFIS; and

That NOSDA share this report with its partner organizations and others as appropriate

CARRIED ☐

X

DEFEATED ☐

DEFERRED ☐

TABLED ☐

Northern Ontario Service Deliverers Association

2015 Annual General Meeting

Thunder Bay, Ontario—April 15, 16 and 17, 2015

Resolution # 2015- 6

Originator: CAO Group

Report/Background: NOSDA Housing and Homelessness Plan Roll Up

Date: April 17, 2015

WHEREAS part of the NOSDA Strategic Plan 2013-2016, included a section whereby Service Managers expressed an interest in having a Pan-Northern Roll-Up of provincially mandated Housing and Homelessness Plans and

WHEREAS the initial Roll-Up was prepared by a consortium consisting of NOSDA, Housing Services Corporation, and the Ontario Municipal Services Association in the spring of 2014 to identify common patterns, concerns, programming, and advocacy themes across Northern Ontario and

WHEREAS material in that Roll-Up document was provided by Northern Ontario DSSABs in order to share objectives and strategic actions as well as identify areas of common concern; and

WHEREAS this roll-up was successfully completed in November, 2014; and

WHEREAS there were four areas where there was universal consensus among all NOSDA members.

THEREFORE BE IT RESOLVED that the following recommendations be adopted by NOSDA members:

That NOSDA members be encouraged to employ an Integrated Service Delivery approach and share best practices in the delivery of social housing when and where possible; and

That NOSDA and its members advocate for Investments in Affordable Housing; and

That NOSDA members promote the development/creation of Supportive Housing/Housing with Supports with community partners/stakeholders (e.g. LHIN's, CCAC's, MMAH, MCSS); and

That NOSDA members encourage the preservation of existing housing stock within each member jurisdiction and across Northern Ontario

CARRIED ☒X DEFEATED ☐ DEFERRED ☐ TABLED ☐

Northern Ontario Service Deliverers Association

2015 Annual General Meeting

Thunder Bay, Ontario—April 15, 16 and 17, 2015

Resolution # 2015- 7

Originator: CAO Group

Report/Background: DSSAB Capital Borrowing from Infrastructure Ontario

Date: April 17, 2015

Moved By: IAIN ANGUS

Seconded By: JOE KRMPOTICH

WHEREAS DSSABs are corporations created pursuant to the District Social Services Administration Board Act (the “**DSSAB Act**”) and

WHEREAS DSSABs are also governed by Parts I, III and VII of the Corporations Act (Ontario), and.

WHEREAS DSSABs have been provided with Natural Person Powers and can contract in their own names, including contracting to borrow funds; and

WHEREAS DSSAB's are not eligible to access Infrastructure Ontario (IO) funds for any of its programs(social housing(development or renovation),the capital development of child care centres, construction of mandated, or Emergency Medical Service bases in rural communities, etc.): and

WHEREAS District Social Service Administration Boards are unique to Northern Ontario and it is discriminatory that our members cannot access IO funds the way other CMSM's and municipalities can.

THEREFORE BE IT RESOLVED THAT the Ministry of Infrastructure amend the Ontario Infrastructure and Lands Corporations Act in order for District Social Services Administration Boards (DSSABs) to be eligible applicants under the Infrastructure Ontario Loan Program to provide DSSABs with the necessary financial stability needed in order to undertake capital works projects within their mandate.

CARRIED ☒X DEFEATED ☐ DEFERRED ☐ TABLED ☐

Northern Ontario Service Deliverers Association

2015 Annual General Meeting

Thunder Bay, Ontario—April 15, 16 and 17, 2015

Resolution # 2015- 8

Originator: CAO Group

Report/Background: NOSDA Request to Align DSSAB and Municipal Council Terms

Date: April 17, 2015

Moved By: MIKE HORNER

Seconded By: MORLEY FORSTER

WHEREAS there is a major inconsistency between the Municipal Act and the DSSAB Act in the definition of the end of a municipal council term and the end of a DSSAB Board term; and

WHEREAS the inconsistent definition results in a gap between the end of a Municipal Council term which is November 30th and the December 31st end of term for DSSAB Board members; and

WHEREAS a municipal appointed councilor to the DSSAB Board who does not seek reelection or is defeated in the election, cannot represent their municipality at the DSSAB Board after November 30th; and

WHEREAS this may leave the DSSAB Board with not enough members to run a Board meeting in the month of December as the DSSAB Board members do not get appointed until January of the following year; and

WHEREAS Municipal and DSSAB terms ought to coincide to ensure a smooth transition in representation and to ensure accountability and transparency for both the province and the municipalities that the DSSAB is representing; and

THEREFORE BE IT RESOLVED THAT NOSDA requests that MCSS amend the Regulation 278/98 made pursuant to the DSSAB Act to align DSSAB Board terms with Municipal Council terms as set out in the Municipal Act in time for the 2018 Municipal Election or state in the Regulation that the DSSAB Board will not meet in the month of December of an election year; and

That copies of this resolution be distributed to all DSSABs and the Ministers of Municipal Affairs and Housing and Community and Social Services.

CARRIED ☒X DEFEATED ☐ DEFERRED ☐ TABLED ☐

Northern Ontario Service Deliverers Association

2015 Annual General Meeting

Thunder Bay, Ontario—April 15, 16 and 17, 2015

Resolution # 2015- 9

Originator: CAO Group

Report/Background: Ministerial Clarification of Ontario Municipal Partnership Fund (OMPF) and District Social Service Administration Boards

Date: April 17, 2015

Moved By: BARRY BALTESSEN Seconded By: LORRAINE AELICK

WHEREAS NOSDA questions the net result of the published reports of the uploading of municipal service costs, and

WHEREAS recent Ministerial correspondence may be misrepresenting the true nature of the uploads and the OMPF reductions that many Northern Ontario municipalities have experienced; and

WHEREAS the OMPF program has been significantly restructured since the 2012 Review and

WHEREAS the provincial uploading was tax neutral but by no means were there any savings to the municipalities as the province reduced the OMPF by the same amount of the provincial upload; and

WHEREAS it is difficult to discuss the OMPF and the implied savings with our municipal partners when both the municipal partners and the DSSAB's cannot interpret the provincial calculations.

THEREFORE BE IT RESOLVED THAT the Ministry of Municipal Affairs and Housing and the Ministry of Finance hold a meeting to discuss the OMPF calculations and the provincial uploads with NOSDA and its constituent members, and

FURTHER BE IT RESOLVED THAT every effort be taken to ensure wide spread agreement on the results

CARRIED ☒X DEFEATED ☐ DEFERRED ☐ TABLED ☐

Northern Ontario Service Deliverers Association

2015 Annual General Meeting

Thunder Bay, Ontario—April 15, 16 and 17, 2015

Resolution # 2015- 10

Originator: CAO Group

Report/Background: NOSDA Executive and Staff Expense Policy

Date: April 17, 2015

Moved By: IAIN ANGUS

Seconded By: BARBARA MARLOW

WHEREAS it is appropriate to develop a policy that governs reimbursement of expenses occurred on behalf of NOSDA, and

WHEREAS a review of the expense policies of all DSSAB's and the City of Greater Sudbury was undertaken in February, 2015, and

WHEREAS that review provided NOSDA with an indication of the acceptable expense levels supported by its members,

Therefore be it resolved that the Northern Ontario Service Deliverers Association (NOSDA) reimburse staff and contracted individuals for any out-of pocket expenses, which have been incurred in the performance of their regular duties or on approved NOSDA travel, provided that the amounts claimed are deemed reasonable under the circumstances; and that

Members of NOSDA executive will be reimbursed for travel expenses based on the travel policies of the DSSAB/CMSM they represent; and

That Executive members of NOSDA will be reimbursed for travel on NOSDA business with the exception of the Annual General Meeting; and

That travel costs associated with the NOSDA Annual General Meeting will be covered by the DSSAB/CMSM the Executive member represents.

All others will be reimbursed based on the rates set and updated from time to time in the procedure attached and posted on the NOSDA website.

Northern Ontario Service Deliverers Association	
NOSDA	
Human Resources Policy	Effective Date: May 1, 2015
Subject: Travel Expenditure	Replaces: New
	Page 31 of 39
POLICY	

It is the intent of the Northern Ontario Service Deliverers Association (NOSDA) to reimburse staff and contracted individuals for any out-of pocket expenses, which have been incurred in the performance of their regular duties or on approved NOSDA travel, provided that the amounts claimed are deemed reasonable under the circumstances.

In establishing these rates NOSDA has reviewed the expense policies of all DSSAB's and the City of Greater Sudbury.

Members of NOSDA executive will be reimbursed travel expenses based on the travel policies of the DSSAB/CMSM they represent. The executive members of NOSDA will be reimbursed for travel on NOSDA business with the exception of the Annual General Meeting. It is NOSDA's expectation that travel costs associated with the NOSDA Annual General Meeting will be covered by the DSSAB/CMSM the executive member represents.

All others will be reimbursed based on the rates set in the procedure below

PROCEDURE

Business travel will take place in the most economic and time efficient manner.

- NOSDA will not reimburse any personal expenditure, which is not allowable under CRA rules.

Expense Reports

- Travel accounts must be submitted within 60 days and cannot be accumulated. Expense reports not submitted on time may not be reimbursed. Any expenses for the calendar year must be submitted before January 15th of the following year or will not be reimbursed.

Receipts

- All expenditures for which reimbursement is requested must be supported by original detailed receipts (not just credit card receipt).
- Should the original receipt not be available, a short written explanation should be noted on the expense claim. Payment of such an expense is at the discretion of the approving authority.
- Items for which receipts are not available such as gratuities and **kilometrage** should be deemed reasonable under the circumstances.

Use of Personal Vehicle

- Compensation for the use of an employee-owned vehicle will be made based on the **kilometrage** rates below. These rates are all-inclusive (usage, fuel, insurance, etc.):

<u>Km Driven per Calendar Year</u>	<u>Rate Paid</u>
0 to 5,000 km	\$0.45 per km
5,000 km +	\$0.45 per km

- No reimbursement shall be made for traffic or parking violations, or items normally covered under a comprehensive personal vehicle insurance policy, or any insurance deductibles.

Accommodation Expenses

- The expenses actually incurred for overnight accommodations will be reimbursed provided that the standard accommodation is considered reasonable by the approving authority.

Meal Expenses

- The maximum per meal and/or per day is outlined below and includes all taxes and gratuities.

For travel within District		For Travel outside the District	
Breakfast	\$10.00	Breakfast	\$12.00
Lunch	\$15.00	Lunch	\$15.00
Dinner	\$25.00	Dinner	\$30.00
Total	\$50.00	Total	\$57.00

- Receipts will not be required.

Parking

- Parking fees incurred when traveling on NOSDA business are considered to be an eligible expense. Receipts are required for reimbursement.

Non-Reimbursable Expenditures

- Travel Expenses will not reimburse for the following types of expenditures:
 - Alcoholic Beverages
 - Dry Cleaning/Laundry
 - Entertainment

CARRIED ☒X DEFEATED ☐ DEFERRED ☐ TABLED ☐

Northern Ontario Service Deliverers Association

2015 Annual General Meeting

Thunder Bay, Ontario—April 15, 16 and 17, 2015

Resolution # 2015- 11

Originator: AGM FLOOR

Date: April 17, 2015

Moved By: LORRAINE AELICK

Seconded By: JIM WHIPPLE

THAT THIS MEETING BE ADJOURNED.

CARRIED X

APPENDIX D: PHOTO JOURNAL

NOSDA AGM 2015 Photo Journal

Wednesday



Barry Baltessen, NOSDA Vice Chair, Ian Angus, NOSDA Chair, Janet Gawne, NOSDA Vice Chair, Gary Scripnick, Past NOSDA Chair



William Bradica, CAO, Thunder Bay DSSAB



Janet Gawne, Board Chair, Sault Ste. Marie DSSAB



Left: Don McBain, Executive Director, OAHS

Right: Gary Scripnick, Past Board Chair, NOSDA

Thursday



Left to Right: Fern Dominelli, CAO, Manitoulin-Sudbury DSSAB, Joseph Bradbury, CAO, Nipissing DSSAB, Mike Nadeau, CAO, Sault Ste. Marie DSSAB, Don Studholme, CAO, Timiskaming DSSAB



Al Spacek, President, FONOM and Gary McNamara, President, AMO
Panel Discussion: Overview of Current Social Services Issues in the Municipal Sector



Fern Dominelli, CAO, Manitoulin-Sudbury DSSAB



Howie Wong, CEO, HSC - Panel Discussion: Overview of Social Housing Issues



Catherine Matheson, President, OMSSA - Panel Discussion: Overview of Provincial Social Services



Left to Right: Jena Weber, Urban Aboriginal Issues Policy Analyst, OFIFC, Mike Nadeau, CAO, Sault Ste. Marie, Sally Ledger, Executive Director, Dryden Native Friendship Centre — Presentation: Aboriginal Social Service Issues in Ontario



Left to Right: Susan Pilatzke, Senior Director, North West LHIN, Louise Paquette, CEO North East LHIN, Janet Hope Assistant Deputy Minister, Ministry of Municipal Affairs and Housing—Panel Discussion: Investing in What Works—Working with Local Health Integration Networks (LHIN'S)



Marnie Tarzia, Child Care Lead, Thunder Bay DSSAB, Nadia Marson, Early Years Lead, Thunder Bay District Catholic School Board, and Donica LeBlanc, Early Years Lead, Lakehead Public Schools - Panel Discussion: Working with School Boards—How to Leverage Past Investments to Address Current Social Issues



Left: Bill Bradica, CAO, Thunder Bay DSSAB
Right: Richard Steele, ADM, Social Assistance Operations, Ministry of Community and Social Services - Presentation: Investing in What Works—Current Issues in Ontario Works



Karen Glass, Executive Director, Poverty Reduction Strategy Office—Presentation: Investing in What Works: Next Steps in the Poverty Reduction Strategy



Hon. Bill Mauro, Minister of Natural Resources and Forestry



Henry Wall, CAO, Kenora DSSAB, Bill Bradica, CAO, Thunder Bay DSSAB, and Dan McCormick, CAO, Rainy River DSSAB



Phil Vinet, Executive Vice President, Northwestern Ontario Municipal Association and Al Spacek, President, Federation of Northern Ontario Municipalities

Friday



David Landers, CAO, Cochrane DSSAB



**Jim Whipple, Board Chair,
Timiskaming DSSAB**



**Lorraine Aelick, Board Member,
Algoma DSSAB**



**Hon. Michael Gravelle, Minister of North-
ern Development and Mines**



**Left to Right: Don McBain, Executive Director,
OAHS, Dave Gelderland, Manger, Corporate Social
Responsibility , Goldcorp, Phil Vinet, Mayor of Red
Lake**



**Chris Stewart, Executive
Coordinator, NOSDA**